

NSIS ASSESS, EVALUATE, AND ARTICULATE THE VALUE OF AMBULATORY CARE NURSING

## Why NSIs?

- Standardizes measurements of care and care processes
- Bases care on evidence
- Measures, evaluates, and improves nursing practice
- Measures elements of patient care and patient outcomes directly affected by nursing practice
- Improves processes and communication across levels of care
- Provides the ability to benchmark across organizations



## INDICATORS AVAILABLE FOR PRESS GANEY/ NDNQI BENCHMARKING REGISTRY

## **STRUCTURE**

**Nursing Care Hours** 

Nurse turnover

RN education/certification

Workforce Characteristics

**PROCESS** 

Pain Impairing Function

Patient Contacts

Patient Volume

Patient Falls

Depression, BMI & HTN Screening and Follow Up

**Care Coordination** 

**MDRO** 

OUTCOME

Surgical/Procedural Errors (Wrong Site, Wrong

Patient, Wrong Procedure, Wrong Implant)

Patient Falls

Patient Burns

**Unplanned Postoperative Admission**