

American Academy of Ambulatory Care Nursing

40<sup>th</sup>

# Annual Conference

The premier conference for ambulatory and telehealth nurses.

April 15-18, 2015

Hilton Orlando Lake Buena Vista

Lake Buena Vista, FL

## Registration Brochure

### Highlights

- Learn the latest advances and recharge your career.
- Connect with colleagues and meet new friends.
- Earn up to 17.25 CNE contact hours.

# Sunny and refreshing!

AAACN welcomes you to another exciting conference! When you attend, you become a valued part of the AAACN community. You'll recharge your career, connect with friends and colleagues, and be inspired by top speakers and innovators. You'll return home refreshed with new skills and knowledge you can apply immediately to your practice.

*Peel open this brochure  
for a look at what's planned!*

For complete course descriptions and registration, visit  
[aaacn.org/conf15](http://aaacn.org/conf15)

Connect now on Twitter and Facebook  
with the hashtag **#AAACN2015**

## Featured Speakers

Donna Cardillo



**Donna Cardillo, MA, BS, RN, CSP**  
Nationally recognized inspirational  
speaker and career guru.

**Sheila Haas, PhD, RN, FAAN**  
**Traci Haynes, MSN, BA, RN, CEN**  
**Beth Ann Swan, PhD, CRNP, FAAN**  
Editors of the *Care Coordination  
and Transition Management (CCTM)*  
*Core Curriculum*

Traci Haynes



Sheila Haas



Beth Ann Swan





## Quench Your Thirst

Choose from a variety of sessions ripe for the picking on topics that matter most to you and your practice:

- Care coordination
- Leadership
- Professional practice models
- Quality outcomes
- Staff engagement
- Telehealth
- Transition management
- Wellness

## R & R for the RN

Enjoy everything the Hilton Orlando Lake Buena Vista has to offer, including luxurious amenities, an express business center, complimentary shuttle services to all the Disney Theme Parks, and, as an *Official Walt Disney World®* hotel, extended theme park hours. The hotel is located directly across the street from Downtown Disney, featuring an array of shops and restaurants. Whether bringing your kids or indulging the kid at heart, AAACN invites you to make your conference stay as enjoyable as possible. Book early at [aaacn.org/conf15](http://aaacn.org/conf15). Rooms fill up quickly!

## You Can Take It With You

Spread the wealth! The AAACN Online Library gives you the ability to share what you've learned with up to two colleagues for free when you return home from the conference. (That's three attendees for the price of one!)



## Who Should Attend?

This is the premier conference for ambulatory and telehealth nurses, managers, supervisors, administrators, directors, staff nurses, care coordinators, educators, consultants, advanced practice nurses, and researchers who practice in a health care settings such as:

- 🍊 Hospital-based outpatient clinics/centers
- 🍊 Solo/group medical practices
- 🍊 Telehealth call centers
- 🍊 University hospitals
- 🍊 Community hospitals
- 🍊 Military and VA settings
- 🍊 Managed care/HMOs/PPOs
- 🍊 Colleges/educational institutions
- 🍊 Patient homes
- 🍊 Free-standing facilities



## What's In It For You?

This is the only conference offering education for current and future ambulatory care and telehealth nurses with the intent to expand and enhance knowledge with the latest clinical, management, and leadership trends in the specialty.

You will:

- Strengthen leadership skills in the ambulatory care specialty.
- Develop strategies for professional practice in ambulatory care.
- Promote best practices through continuing education sessions and networking experiences.
- Update professional nursing practice and telehealth skills.



# Pre-Conference Schedule

WEDNESDAY, April 15, 2015

7:30 am - 6:00 pm

Registration Open

8:30 am - 11:00 am

**Pilot Test for CCTM Certification Exam**

Attendees who are coordinating care and managing transitions are invited to pilot test the future Care Coordination and Transition Management (CCTM) certification exam, which is being developed by the Medical-Surgical Nurses Certification Board (MSNCB) in collaboration with AACN. Get a sneak peek at the exam when you serve as a pilot tester. Learn more and register at [cnetnurse.com/cctm-pilot](http://cnetnurse.com/cctm-pilot).

8:30 am - 11:45 am

**Pre-Conference Workshop**

3.0 contact hours

**010 Take the Terror Out of Testifying & Survive the Deposition**

*Anne Jessie, MSN, BSN, RN; Joan M. Paté, MS, BSN, RN-BC*

This presentation will educate nurses on the discovery deposition and how it is used by attorneys in preparation for a trial. Understanding the process of conducting a deposition and evaluating the credibility, skill, and opinions of the nurse witness through the observation of a mock deposition will expose nurses to the likelihood of an increasing incidence of nurse depositions. Advanced preparation of a nurse witness will be discussed and recommendations will be provided on a variety of topics related to preparing the nurse to testify successfully.

*Separate fee: \$119 member/\$139 non-member. Coffee service included.*

# Conference Program

WEDNESDAY, April 15, 2015

1:00 pm - 3:15 pm

**Welcome and President's Address**

*Marianne Sherman, MS, RN-BC, 2014-2015 AACN President*

**Keynote Address**

1.25 contact hours

**101 Passionate Leadership: Soaring to New Heights**

*Donna Cardillo, MA, BS, RN, CSP*

Today's nursing leaders are challenged like never before. At the same time, they are in a unique position to have greater impact on the future of nursing and of health care. So how can you stay inspired and continue to grow and evolve as a leader when chaos reigns, morale is low, and change is a constant? This session will show you how to get primed, pumped-up, and super-charged for the coming decade!

## 2015 Tracks

**L** = Leadership **T** = Telehealth

**3:30 pm - 4:30 pm**

**Concurrent Sessions (111-114)**

1.0 contact hour

**L 111 Leading with Synergy® - Embedding a Professional Practice Model in a Standardized Orientation for Care Managers**

*Vicki Grant, MS, RN-BC*

This session describes the development of an orientation plan for RN care managers to ensure the development of safe, competent practitioners through a service line approach and standardization.

**112 Rethinking Labor Management: One Medical Group's Transformative Journey to Improved Quality and Increased Savings**

*Jackie Larson; Sherri Luchs, MHA, BSN*

This session addresses the need for efficient methodologies to better manage human capital and outlines five strategies implemented by one medical group to improve quality and savings via variable staffing models, resource sharing, and centralized resource management.

**T 113 Telehealth in the VA Health Care System: Case Management Using Health Informatics, Disease Management, and Technologies**

*Ruby Franklin, MSN, RN*

This interactive session provides an overview of case management-utilizing technology for improved nursing assessment and patient outcomes, as well as a brief introduction to current technology and how it can be included in current case management settings.

**114 Ambulatory Care Nurses and Behavior Therapists Helping Our Patients Make the Right Choices: Bringing Behavioral Health Care into the Mainstream**

*Rita Mack, BSN, RN-BC; Ann Smith, RN-BC*

Building and maintaining effective relationships among the interdisciplinary team, behavioral health counselors, patients, and families is essential to providing mental health care combined with medical care to improve patient care. This session will explore how a relationship-centered approach, putting patients' needs first and understanding human behavior, can result in better outcomes.

**4:30 pm - 4:45 pm**

**Break**

**4:45 pm - 5:45 pm**

**Concurrent Sessions (121-124)**

1.0 contact hour

**L 121 Engaged and Empowered: Moving Quality Metrics at the Grassroots Level**

*Nancy Bettini; Hazel Torres, MN, RN*

This session shares how one medical center was able to achieve measurable gains in quality metrics related to patient care by engaging direct-care staff to be part of the process in coming up with solutions and empowering them to be champions for change in their departments.

**122 Ambulatory Care Nurses for Embedded Case Management: Case Management Model Achieves Healthier Patient Outcomes**

*Juliann Testy, BSN, RN, CCM*

Patients who have multiple co-morbidities with complex issues often find it difficult to steer through a multifaceted health system. This session discusses how implementing case management within close proximity to the primary care provider team allows the case manager to act as a patient navigator and help manage patient health concerns in the primary care setting.

## 123 Telephone Triage: To Err is Human, To Delay Is Deadly

**T** Sheila Wheeler, MS, RN

This session discusses the essential elements of telephone triage practice and essential methods to reduce errors related to inadequacies in assessment, communication, continuity, and human error.

## 124 Maximizing the Medical Assistant Role in New Models of Care

Frances Gumienny, MA, BSN, RN; Linda Young, BSN, RN

This session discusses the expansion of the medical assistant's scope of practice by examining the barriers encountered, steps and strategies of the process, measures of success, and lessons learned. Specific strategies will be described, including the development of a clinical grid, competency validation, mandatory certification, and collaboration with local colleges.

6:00 pm - 7:00 pm

## 130 AAACN 101: Getting Excited About AAACN and the Conference

If you are new to AAACN or to the AAACN Conference, come to this fun session to meet new colleagues, learn about AAACN, and find out how to get the most from your conference experience.

7:00 pm - 9:00 pm

## 140 Opening Reception/Silent Auction

Stop by the Opening Reception and Silent Auction for some fun and relaxation! Network with colleagues, make new friends, and enjoy some light hors d'oeuvres (on us!). Be sure to place your bids in our 16<sup>th</sup> Annual Silent Auction, which raises money for the AAACN scholarship fund. See page 13 to find out how you can donate an item. Cash bar provided.

# THURSDAY, April 16, 2015

7:00 am - 5:30 pm

Registration Open

7:00 am - 8:00 am

Continental Breakfast

8:00 am - 9:15 am

General Session

1.25 contact hours

## 210 The Value Proposition for Investing in RN Care Coordination and Transition Management in Ambulatory Care Settings

Sheila A. Haas, PhD, RN, FAAN; Traci Haynes, MSN, BA, RN, CEN; Beth Ann Swan, PhD, CRNP, FAAN

This session, presented by the editors of the *Care Coordination and Transition Management* Core text, describes three solutions for making the work of ambulatory care RNs visible, including a model for RN care coordination and transition management (RN-CCTM), measures to track the impact of RNs in CCTM, and methods to explicate the value proposition of RNs in ambulatory care.

9:15 am - 10:30 am

Exhibit Hall Open/Poster Viewing/Refreshment Break

10:30 am - 11:45 am

Special Interest Group (SIG) Sessions (221-223)

1.25 contact hours

There are many subspecialties within ambulatory care nursing. Everyone is invited to attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

### 2015 Tracks

**L** = Leadership **T** = Telehealth

## 221 Pediatric SIG

*Facilitator: Sheila Marie Whelan, MSN, RN, CPN*

The Pediatric SIG serves as the voice for pediatric nursing in AAACN. If your practice involves caring for infants and children, join us and network with other AAACN members who are interested in pediatric nursing.

## 222 Telehealth SIG

**T** *Facilitator: Natalie Manolakis, MS, RN*

The Telehealth SIG promotes nursing practice consistent with AAACN telehealth nursing practice standards. In addition to providing a network of telehealth nurses responding to the changing needs of SIG members, this SIG supports continuing education, aids in research and publication, and ensures the development of collegial relationships—all within the specialty of telehealth nursing practice. Join us to discuss current and future goals, telehealth challenges, and best practices in an open forum for telehealth nursing clinical practices.

## 223 Tri-Service Military SIG

*Facilitators: Deann Callanan; LTC Sonya Shaw*

All Air Force, Army, and Navy ambulatory care nurses are invited to join the Tri-Service Military SIG (TRI-SIG). The TRI-SIG offers opportunities for ambulatory nurses (both military and civilian) to present and share research, best practices, and unique challenges encountered in the military health system across the services.

**11:45 am - 1:00 pm**

## 231 Networking Box Lunch

0.5 contact hours

Tables will be marked with ambulatory topics. Enjoy lunch while networking with attendees from across the country on a topic of interest to you.

**1:00 pm - 3:00 pm**

## Special Sessions (241-244)

2.0 contact hours

## 241 Special In-Brief Sessions

### **L** Staff Engagement on a Shoe String Budget: Yes, You Can!

*Nena Bonuel, PhD, RN, CCRN-E, CNS, ACNS-BC*

Learn about the best practices implemented by nursing staff who put discretionary effort into their work in the form of extra time, brain power, and energy in the face of significant challenges along multiple fronts.

### **The Decisional Involvement Scale: The Actual Involvement of Ambulatory Care Nurses in Decisions about Practice and Their Preference for Involvement**

*Kathleen Thies, PhD, RN*

The Decisional Involvement Scale addresses nurse preferences for their involvement in practice decisions in their setting. This session discusses the results of a study using the scale with ambulatory nurses as well as the implications for shared governance and advancing nursing practice in ambulatory care.

## 242 Special In-Brief Sessions

### **RN-Led Diabetes Care Management in a Large Health System: Two Geographies, Similar Approach**

*Ann Bowers, RN, CDE; Beth McMurtry, RN-BC, CDE, CHC*

This session compares the effectiveness of telephonic vs. face-to-face patient interaction with an RN health coach care manager. Supporting evidence that health coaching produces positive outcomes and an overview of the training, role, and process of RN health coach care managers will also be highlighted.



## **The Diabetes Equity Project: Developing and Implementing a Multi-Site, RN-Led, Community Health Worker Model to Improve Disparities in Underserved Populations**

*Claudia Chavira, CHW; Ashley Collinsworth; Erin Kane, MD*

Diabetes is reaching epidemic proportions with minority and underserved populations at high risk for long-term complications. This session shares the experience of The Diabetes Equity Project: a five-year, community clinic-based project which has improved diabetes care through the effective use of community health workers.

### **243 Diagnostic Reasoning Over the Telephone? Oh, Yes, We Do!**

**T** *Carol Rutenberg, MNSc, RN-BC, C-TNP*

Various theories have been advanced that speak to decision-making in telephone triage, and yet the process is still poorly understood and occasionally fraught with controversy. Attend this session to take a fresh look at the processes we use in helping patients formulate an appropriate and safe disposition.

### **244 Special In-Brief Sessions**

#### **Care Coordinator Role: Construction to Implementation**

*Elizabeth McCarthy, MSN, RN*

This session provides an overview of the strategic structural planning and developmental support steering the care coordinator role from concept to practice implementation.

#### **Playing Nicely in the Sandbox: A True Partnership for Patients – Getting Primary Care and Inpatient Nurses to Work Together to Prevent Readmissions**

*David Thomas, MPA, BSN, CEN, CMSRN, RN-BC, PLNC*

Partnership for Patients (PfP) is a national initiative to reduce harm in health care facilities. Military Health System (MHS) leadership has pledged its support to PfP and has made a commitment to address preventable readmissions that were the result of poor care and/or a lack of coordinated care. This session discusses one hospital's "readmission reduction program."

**3:00 pm - 4:00 pm**

**Exhibit Hall Open/Poster Viewing/Dessert Break**

**4:00 pm - 5:15 pm**

### **Special Interest Group (SIG) Sessions (251-253)**

1.25 contact hours

There are many subspecialties within ambulatory care nursing. Everyone is invited to attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

### **251 Leadership SIG**

**L** *Facilitator: Ria Ganary, MHA, BSN, RN-BC*

The Leadership SIG shares expertise among members on issues related to policy, structure, and process unique to the ambulatory nurse leader. Topics of interest are best practices on regulatory standards, staffing models for various settings, and ambulatory nurse quality metrics. Attendees will have the opportunity to participate in an interactive session called "Ask The Expert," which will consist of a panel of leaders in ambulatory care nursing. Get your questions ready and join us!

### **252 Veterans Affairs SIG**

*Facilitator: Jane Murphy, MSN, RN*

The Veterans Affairs (VA) SIG is a forum for VA ambulatory care nurses to discuss problems, share solutions and creative programs, and keep in touch across the country. Attend this session to network and collaborate with your VA ambulatory care nursing colleagues.

### **253 Patient/Staff Education SIG**

*Facilitator: Catherine Biviano, MA, RN-BC, ONC, NE*

The Patient/Staff Education SIG will cover various educational issues that affect both staff and patients. Join the lively discussion focusing on how technology has changed education for staff throughout the ambulatory setting.

## FRIDAY, April 17, 2015

7:00 am - 3:30 pm

**Registration Open**

7:00 am - 8:00 am

**Continental Breakfast/Exhibit Hall Open/Poster Viewing**

8:00 am - 9:15 am

**Town Hall**

1.25 contact hours

### **310 The Role of the RN: Connecting the Dots in Care Coordination**

*Traci S. Haynes, MSN, RN, CEN; Kathy Mertens, MN, MPH, RN*

This open forum setting invites nurses to share their daily practice experiences, address current challenges, and discuss developing initiatives and innovative models of care.

In today's health care environment, nurses are challenged to do more with less and work with diverse educational levels within the health care team. Patient-Centered Medical Homes, Accountable Care initiatives, and new models of team-based care have created exciting new roles for the ambulatory care nurse. The 2014 Town Hall Meeting will focus on outcomes related to the role and professional skills of the RN, a critical examination of the impact of innovation in care delivery, and a candid discussion regarding ways in which nursing can benefit from having the right skill mix.

9:15 am - 10:30 am

**Exhibit Hall Open/Poster Viewing/Refreshment Break**

1.0 contact hour

10:30 am - 11:45 am

**Concurrent Sessions (321-324)**

1.25 contact hours

### **321 What Every Front Line Nurse Manager Needs to Manage Staff Performance with the Electronic Medical Record (EMR)**

**L**

*Cindy Parise, BSN, RN; Christine Ruygrok, MSN, MBA, RN*

Implementation of the electronic medical record increased the demands placed on the front line manager and significantly changed the skills required to monitor performance and quality. This session reviews the critical skills managers need to be successful, including managing data, change management, and sustaining strategies within the electronic medical record.

### **322 The Affordable Health Care Act Annual Wellness Visits: Nurse-Run Clinics and the Effectiveness in Screening Adherence to Mammograms and Colonoscopies**

*Theresa Tetuan, PhD, RN; Toni Wendling, BSN, RN*

This session describes nurse-run clinics utilizing a collaborative approach to complete the annual wellness visits as included in the Affordable Health Care Act. The discussion will include the research methodology used to assess adherence rates to colonoscopy and mammography recommendations, as well as the facilitators and barriers for encouraging ongoing patient participation.

### **323 URAC and Other Standards that Apply to TNP and Health Call Centers**

**T**

*Sherry Smith, MSN, MBA, RN*

This session discusses call center and telehealth nursing standards, including a review of the URAC and TNP standards, with examples of how to interpret and apply in various ambulatory settings. Specific examples will be provided regarding how to prepare for URAC accreditation and achieve a successful review process.

#### 2015 Tracks

**L** = Leadership **T** = Telehealth

### **324 Building the Science of Ambulatory Care Nursing**

*Rosemarie Battaglia, MSN, RN; Kathleen Martinez, BSN, RN, CPN*

As health care and nursing become more evidence-based and data-driven, it is imperative that we create, evaluate, and use evidence in ambulatory care nursing. This session discusses how ambulatory nursing needs to strengthen the science that drives its practice to link outcomes to interventions and develop the tools and measurements to quantify the impact of nursing care on patient outcomes.

**11:45 am - 1:00 pm**

**Lunch on Your Own**

**1:00 pm - 1:45 pm**

**President's Address**

*Nancy May, MSN, RN-BC, NEA-BC, 2015-2016 AACN President*

**2:00 pm - 3:15 pm**

**Concurrent Sessions (331-334)**

1.25 contact hours

### **331 Transformational Leadership: A Formal Transition of Ambulatory Shared Governances Council Chairs**

**L**

*Sharon Coffie, MSN, RN, CNS-BC, CHFN; Marilyn Morris, BSN, RN*

This session explains the Ambulatory Shared Governance Council structure within a large academic medical center. Attendees will gain knowledge regarding council leadership role development and methods to achieve successful nursing practice outcomes.

### **332 Achieving Outcomes: A Partnership between RNs, Managers, Educators, and Physicians**

*Rosemarie Battaglia, MSN, RN*

Health care requires ambulatory nurses to manage patient populations and achieve outcomes efficiently. This session describes an education/mentoring program highlighting the value of the RN in partnership with ambulatory physicians and demonstrates how to achieve care outcomes that improve wellness, decrease cost, and attain national benchmarking criteria.

### **333 The Evolution of Enhancing Patient-Practice Communications: Changing the Tires While the Bus is Going 120 mph**

**T**

*Deena Gilland, MSN, RN, OCN; Diane Woods, BSN, RN*

In this session, learn to increase patient and family satisfaction through “first contact resolution”, empowering RNs through enhanced physician partnerships, maximizing all clinical support roles in both decentralized and centralized settings. Valuable lessons learned along the way in a large, multidisciplinary, high-acuity ambulatory setting also will be shared.

### **334 Ambulatory Real-Life Simulation Training Scenarios that Helped Improve Staff Training, Patient Safety, and Quality Outcomes**

*Ann Dugan, MSN, MBA, BNS, RN-BC, CNS*

This session discusses how simulation has been developed and utilized in the ambulatory environment to help educate staff, maintain staff competency, and help staff develop new knowledge and skills and different, more efficient and effective ways to care for the unique and complex needs of their patients. Specific scenarios will be reviewed to share what was created, implemented, and evaluated.

## SATURDAY, April 18, 2015

**7:00am - 8:00am**

**Certification Review Course Registration/Continental Breakfast**

**8:00 am - 5:00 pm**

**Post-Conference Workshop**

7.75 contact hours

### **901 Ambulatory Care Nursing Certification Review Course**

*Denise Hannagan, MSN, MHA, RN; E. Mary Johnson, BSN, RN-C, NE-BC*



This course will boost your confidence and knowledge as you prepare to take the Ambulatory Care Nursing Certification Exam. Based on the ANCC Test Content Outline for the exam, the course is carefully designed to help you earn the certification you have worked so hard to achieve. The course is also helpful for nurses transitioning to ambulatory care and experienced nurses who would like to refresh their knowledge. Topics are offered in an interactive, problem-solving format to enhance your critical thinking. All course participants will receive the Ambulatory Care Nursing Certification Review Course Syllabus. Please note, this course does not grant certification in ambulatory care nursing.

**Member price:** \$209 **Regular price:** \$259

*Continental breakfast and lunch are included.*

Order your copy of the *Core Curriculum for Ambulatory Care Nursing*, 3<sup>rd</sup> Edition when you register for the Certification Review Course. Save \$9 off the price by selecting “With Core” option on the registration form.

*\*Note: If you order the Core Curriculum when you register, your selection will be sent to you immediately. For registrations received after April 1, 2015, you will receive your book at the conference.*

## General Information

### Value for You

AAACN members have access to a wealth of resources for free or at discounted rates.

Join our welcoming community and:

- Earn free contact hours from *ViewPoint* CNE articles
- Receive a subscription to a leading nursing journal of your choice
- Purchase AAACN education resources at member discounts
- Access online education activities with contact hour credit
- Find a job in the AAACN Career Center
- Network with other members through special interest groups, task forces, and committees
- Enhance your leadership skills through volunteer opportunities
- Learn more about AAACN member benefits at [www.aaacn.org](http://www.aaacn.org)

### Special Offers

**Early Bird Discount** – Register by March 9, 2015, and save \$60 on the regular conference registration fee. Mailed forms must be postmarked by March 9, 2015.

**Three Member Discount** – Save \$30 each when three or more AAACN members from the same facility register at the same time. All three registrations must be mailed at the same time or call 800-262-6877 for a discount code to register your group online. To qualify, all registrants **MUST** be current members of AAACN or must submit a membership application with the three registration forms.

**Certification Discount** – Attendees who are certified in ambulatory or telehealth nursing may deduct \$20 off their registration fee. Expiration date of certification is required.

# General Information *(continued)*

AAACN Members save \$160 on their conference registration fees. To be eligible for the member rate, you must be a member through April 30, 2015. Join or renew when you register! Simply check the AAACN membership box on the conference registration form, include \$130 for membership dues, and register for the conference at the member rate.

## Hotel Information

Hilton Orlando Lake Buena Vista  
1751 Hotel Plaza Boulevard  
Lake Buena Vista, FL 32830

The Hilton Orlando Lake Buena Vista will serve as the official hotel for the AAACN 40<sup>th</sup> Annual Conference. A block of rooms has been reserved at the special group rate of **\$164 single/double per night**, plus tax (currently at 12.5%). The special rate is available until **March 13, 2015**, or until the block of rooms is filled, at which time reservations will be subject to space and rate availability. To make your reservations and receive the conference rate, call 407-827-4000 and refer to the AAACN Annual Conference, or make your reservations online at [www.aaacn.org/conf15](http://www.aaacn.org/conf15).

## Hotel Parking

Self parking: \$14.00  
Valet: \$20.00

## Airport/Transportation

Orlando International Airport is about 25 minutes from the hotel. Mears Shuttle Service is available for approximately \$21 one way or \$34 round trip, and a taxi costs about \$60 one way. You can make advance reservations for the shuttle on at [aaacn.org/conf15](http://aaacn.org/conf15). All pricing is current at the time of printing and is subject to change.

## Weather & Attire

Temperatures in the Orlando area in April will reach about 88 degrees during the day, but could drop as low as 66 degrees in the evening. Make sure you bring a jacket for evenings in the parks! Remember to pack layered clothing since conference rooms in the hotel can get cold. Conference attire is business casual.

## Guest Registration

Guests may register to attend the Opening Reception and Silent Auction for an additional fee of \$35. You may register your guest on the registration form. Entrance to the Exhibit Hall,

Continental Breakfasts, and Networking Box Lunch are not included in the guest fee.

## Special Needs

If any special disability/dietary arrangements are needed, please note on indicated area of registration form.

## Payment Policy

Registrations will not be processed unless full payment is received. If check is returned by the bank or a credit card is denied, full payment must be received by cashier's check or money order with an additional \$25 processing fee. If payment is not received by the AAACN National Office prior to the conference, you must pay the full amount onsite. If you do not receive registration confirmation one week prior to the meeting, contact the AAACN National Office.

## Cancellation Policy

Should you need to cancel, AAACN will refund your registration fee, less \$50 for administrative costs, when we receive your notice. Cancellations must be received at the National Office by March 16, 2015. You may cancel via fax (856-218-0557), e-mail ([aaacn@ajj.com](mailto:aaacn@ajj.com)), or written notice to AAACN (PO Box 56, Pitman, NJ 08071-0056). Telephone cancellations will not be accepted.

In the event AAACN should find it necessary to cancel or postpone this conference for any reason including, but not limited to, registration responses, strikes, or acts of God, AAACN will not be liable for registrants' expenses. However the cancellation/postponement is ultimately resolved, AAACN will act responsibly to protect members' and registrants' investment in the conference and association.

## Photo Release

AAACN occasionally uses photographs of conference participants in promotional materials. By virtue of your attendance, you agree to usage of your image in such media.

## Silent Auction Donations

Join us for the Annual Silent Auction on Wednesday, April 15, during the Opening Reception. Proceeds from the Silent Auction support the AAACN awards and scholarships program. We hope you will consider donating an item for this special event! Items have included nursing memorabilia, jewelry, gift certificates, educational materials, and more. Bring your donation to the conference and

# General Information *(continued)*

drop it off at the Registration Desk prior to Wednesday evening. Be sure to let us know your name and the value of the donation. Thank you for your help!

## Continuing Nursing Education

Gain up to 17.25 continuing nursing education contact hours for your professional development, certification/recertification, and re-licensure during the conference **(includes 3.0 contact hours for pre-conference session—separate fee required)**. Earn 6.25 (includes pre-conference session) on Wednesday, 6.25 on Thursday (includes 0.5 for the networking lunch), and 4.75 on Friday (includes 1.0 for poster sessions).

This conference is jointly provided by Anthony J. Jannetti, Inc. (AJJ) and the American Academy of Ambulatory Care Nursing (AAACN).

Anthony J. Jannetti, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

AAACN is a provider approved by the California Board of Registered Nursing, provider number CEP5366.

Accreditation of activities for contact hours does not imply approval or endorsement of any product, advertising, or educational content by Anthony J. Jannetti, Inc., AAACN, or the American Nurses Credentialing Center's Commission on Accreditation.

## Online Library and Conference Handouts

Experience the 2015 Conference through the added benefits of the AAACN Online Library.

AAACN is pleased to provide these valuable benefits of the Online Library to full conference attendees:

View session handouts approximately 2 weeks prior to the conference. No need to carry around paper handouts or pack a bulky program book. If you prefer to bring handouts to the conference, you may print or download them to your computer or other device. Handouts will not be available onsite. You will receive a small booklet at the conference with the session schedule and pages for note taking. To access handouts,

visit [www.prolibraries.com/aaacn/redeem](http://www.prolibraries.com/aaacn/redeem) and use conference code AAACN15.

Access the 2015 conference education sessions through the AAACN Online Library indefinitely! No more missing content because you have to choose between two concurrent sessions. Approximately 3 weeks following the conference, you will be able to hear the audio and see the slide presentations of approved education sessions at no additional cost.

Evaluate sessions online, either at home or onsite. You're free to choose what works best for you. You will have approximately 4 weeks to complete your evaluations.

Print your contact hour certificates at your convenience.

Share content with colleagues. Your conference registration also includes FREE Online Library access for two of your colleagues.

Can't attend the conference? We will miss you, but you won't have to miss the education. You can earn contact hours in the AAACN Online Library when it is convenient for you. Approved sessions outlined in this brochure will be available approximately 6 weeks after the conference at [www.aaacn.org/library](http://www.aaacn.org/library). You can purchase those sessions applicable to your practice, or purchase the full conference package.

Full Conference Access: . . . \$229

Individual Sessions: . . . . . \$25\*

\*includes contact hours

Visit [www.aaacn.org/library](http://www.aaacn.org/library) to get started.

## Registration

Visit [www.aaacn.org](http://www.aaacn.org) for complete conference information and to register. You will need a credit card and an email address to register online. You may also complete the registration form on page 15 and mail or fax it to AAACN.

Full conference registration includes:

- Up to 14.25 continuing nursing education contact hours
- Opening Reception
- Two Continental Breakfasts
- One Networking Box Lunch
- Refreshment Breaks
- Online Library access

**Questions?** Call: 800-262-6877 or Email: [aaacn@ajj.com](mailto:aaacn@ajj.com)

# REGISTRATION FORM – American Academy of Ambulatory Care Nursing

## 40<sup>th</sup> Annual Conference • Lake Buena Vista • April 15-18, 2015

Phone: 800-262-6877 • Email: [aaacn@ajj.com](mailto:aaacn@ajj.com)

Name: \_\_\_\_\_ Credentials: \_\_\_\_\_

Employer/Organization: \_\_\_\_\_

Preferred Mailing Address:  home  work \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Daytime Phone:  home  work  cell (\_\_\_\_\_) \_\_\_\_\_

**Required email address:** \_\_\_\_\_

*To receive your receipt/confirmation, conference updates, and to log in for contact hours.*

**Including this meeting, how many AAACN Conferences have you attended?**  1  2  3  4  5+

**Disability or dietary needs? Please state:** \_\_\_\_\_

Pre-Conference Education – Separate Fees Apply	Member	Non-Member	AMOUNT
<b>010</b> Take the Terror Out of Testifying and Survive the Deposition - April 15	\$119	\$139	
Full 3-day Main Conference Fees (1pm on 4/15 thru 3pm on 4/17)	Member	Non-Member	AMOUNT
Early Bird - Postmarked on or before 3/9	\$479	\$639	
Regular/On-Site - Postmarked after 3/9	\$539	\$699	
<b>Group Rate for 3+ AAACN Members</b> Download registration form to submit by mail or call for a discount code to register online			
Early Bird - Postmarked on or before 3/9	\$449	—	
Regular/On-Site - Postmarked after 3/9	\$499	—	
One or Two Day Registration	Member	Non-Member	AMOUNT
One Day Circle (1) Wed Thurs Fri	\$219	\$289	
Two Day Circle (2) Wed Thurs Fri	\$439	\$579	
Post-Conference Education - Saturday, April 18 - Separate Fees Apply	Member	Non-Member	AMOUNT
<b>901</b> Ambulatory Care Nursing Certification Review Course	<input type="checkbox"/> Without Core book	\$209	\$259
	<input type="checkbox"/> With Core book	\$279	\$349
Guest - Opening Reception (other than attendee) - Guest Name _____		\$35	

### PAYMENT

Join AAACN at \$130 with registration and select member pricing <input type="checkbox"/> Join <input type="checkbox"/> Renew	add \$130	+
(Check one) <input type="checkbox"/> Primary speaker <input type="checkbox"/> Primary in-brief speaker <input type="checkbox"/> Primary poster presenter	subtract \$100	-
(Check one) <input type="checkbox"/> Ambulatory Certified Expiration Date _____ <input type="checkbox"/> Telehealth Certified Expiration Date _____	subtract \$20	-
<b>Note:</b> Discount is ONLY applicable with a full 3-day main conference registration.		
Make checks payable in U.S. funds to: <b>AAACN</b>	<b>TOTAL AMOUNT ENCLOSED</b>	

**Charge my:**  Visa  Mastercard  American Express  Discover

Credit Card Number \_\_\_\_\_

**Name of Card Holder** (please print) \_\_\_\_\_

**Credit card billing address** \_\_\_\_\_

Signature \_\_\_\_\_ Exp. Date \_\_\_\_\_ Security Code\* \_\_\_\_\_

\* Last 3 digits, signature strip, back of credit card. American Express - Front 4 digits.

**Submit Payment to:**  
 AAACN  
 East Holly Ave/Box 56  
 Pitman, NJ 08071-0056  
 Fax: 856-218-0557  
[www.aaacn.org](http://www.aaacn.org)  
 Questions: 800-262-6877  
 DUNS# - 029739138  
 TAX ID# 51-0231130

Cancellations must be received in writing: mail AAACN National Office or email [aaacn@ajj.com](mailto:aaacn@ajj.com). For cancellations received by March 16, 2015, we will refund your registration fee, less a \$50 administration fee. No refunds will be made after this date. Membership is non-refundable/non-transferable.

### CONCURRENT SESSIONS

Please indicate your first two choices with a (1 and 2) in each of the breakout times listed below. Attendees are automatically registered for President's and Keynote Address, General Sessions, Town Hall, networking lunch, and breakfasts.

Wednesday, April 15, 2015			Thursday, April 16, 2015			Friday, April 17, 2015	
3:30 pm	4:45 pm	6:00 pm	10:30 am	1:00 pm	4:00 pm	10:30 am	2:00 pm
___ 111	___ 121	___ 130	___ 221	___ 241	___ 251	___ 321	___ 331
___ 112	___ 122	<b>AAACN 101</b>	___ 222	___ 242	___ 252	___ 322	___ 332
___ 113	___ 123	7:00 pm	___ 223	___ 243	___ 253	___ 323	___ 333
___ 114	___ 124	___ 140		___ 244		___ 324	___ 334
		<b>Reception</b>					