

American Academy of Ambulatory Care Nursing  
Forty-First  
Annual Conference


The premier conference for ambulatory and telehealth nurses.



May 18-21, 2016

Palm Springs Convention Center and Renaissance Hotel  
Palm Springs, California

*Registration Brochure*



*What's Inside*



New track in Care Coordination and Transition Management (CCTM).



Hot topics in ambulatory care and telehealth nursing.



Up to 14.25 CNE contact hours.

Join us in

# Palm Springs

AAACN invites you to Southern California to connect with nurses just like you in the desert oasis of Palm Springs. Take an in-depth look at Care Coordination and Transition Management (CCTM) through a new track, hear about new advances in ambulatory care and telehealth practice, and see the impact of your work through posters and sessions.



For complete course descriptions and registration, visit  
[aaacn.org/conf16](http://aaacn.org/conf16)

Connect now on Facebook and Twitter  
with hashtag [#AAACN2016](https://twitter.com/AAACN2016)

## Featured Speakers



**Faith Roberts, MSN, RN**

Keynote Address:

*“Ambulatory Nursing ROCKS!”*

**Susan M. Paschke, MSN,  
RN-BC, NEA-BC**

AAACN Past-President

Town Hall: *“Implementing CCTM:  
Tools, Tips, and Best Practices”*



## *Come for the Education*

Take advantage of the opportunity to learn in person, ask questions, and share your knowledge of today's foremost topics in ambulatory care and telehealth nursing:

- ✿ Care coordination
- ✿ Evidence-based practice
- ✿ Leadership
- ✿ Professional practice models
- ✿ Quality outcomes
- ✿ Staff engagement
- ✿ Transition management
- ✿ Wellness

## *Stay for the Experience*

Your accommodations will be at The Renaissance Palm Springs Hotel, adjacent to sessions and events at the Palm Springs Convention Center.

Meet new friends and connect with colleagues after hours. Enjoy VillageFest on Thursday night, dine at one of many restaurants 2-3 blocks from your hotel, and complete your trip with a visit to the Palm Springs Aerial Tramway for spectacular views.


Plan early to secure your room and make travel arrangements. Space is limited.

Visit [aaacn.org/conf16](http://aaacn.org/conf16) for booking information.







## Who Should Attend?

This is the premier conference for ambulatory and telehealth nurses, managers, supervisors, administrators, directors, staff nurses, care coordinators, educators, consultants, advanced practice nurses, and researchers who practice in health care settings such as:

-  Hospital-based outpatient clinics/centers
-  Solo/group medical practices
-  Telehealth call centers
-  University hospitals
-  Community hospitals
-  Military and VA settings
-  Managed care/HMOs/PPOs
-  Colleges/educational institutions
-  Patient homes
-  Free-standing facilities

## What's in It for You?

This is the only conference offering education for current and future ambulatory care and telehealth nurses with the intent to expand and enhance knowledge with the latest clinical, management, and leadership trends in the specialty. You will:

-  Strengthen leadership skills in the ambulatory care specialty.
-  Develop strategies for professional practice in ambulatory care.
-  Promote best practices through continuing education sessions and networking experiences.
-  Update professional nursing practice and telehealth skills.

# Conference Program

Wednesday, May 18, 2016

10:00 am - 6:00 pm

Registration Open

1:00 pm - 3:15 pm

Welcome and President's Address

*Nancy May, MSN, RN-BC, NEA-BC,  
2015-2016 AACN President*

Keynote Address

1.25 contact hours

101 Ambulatory Nursing ROCKS!

*Faith Roberts, MSN, RN*

The Affordable Care Act, nurse navigators, and care transitions have propelled ambulatory nurses to the forefront of health care. This address will explore the challenges and success stories of the specialty today.

*(This session will not appear in the AACN Online Library).*

3:30 pm - 4:30 pm

Concurrent Sessions (111-114)

1.0 contact hour

111 Leadership Development and Succession Planning  
for the Ambulatory Nurse Manager

L

*Justine Kaurich, MBA, BSN*

Learn about the development of a leadership/succession plan to identify future nurse leaders in ambulatory clinics.

112 Self-Efficacy: Does It Serve as an Important Link to RN  
Health Coach Effectiveness?

C

*Amy Magnuson, BSN, RN-BC, CCP  
Rebecca Hansen, RN, CPN, CCP*

Discuss an innovative strategy for enhancing patient engagement in chronic condition self-management, and hear the benefits of integrating an evidence-based self-efficacy program into a patient-centered medical home (PCMH) model.

113 Telephone Triage Program Design and  
Implementation in the Clinic Setting: Lessons Learned  
in 20 Years of Consulting

T

*Carol Rutenberg, MNSc, RN-BC, C-TNP*

Explore the program design elements necessary to support the role of the RN in telephone triage outside the formal call center setting. Emphasis on appropriate staffing, training, access, call flow, utilization of decision support tools, documentation, and formalized clinical practice.

114 The Evolution of an Ambulatory Care Management  
Model: PCMH & Targeted Patient Population Management

C

*Mary Margaret Morin, MSN, NEA-BC*

Learn how an ambulatory RN care management (CM) service was established to manage the care of identified patient populations across several patient-centered medical home (PCMH) sites.

*This session is sponsored through the John H. Reck Memorial Grant*

## 2016 Tracks

C = Care Coordination and Transition Management

L = Leadership

T = Telehealth

4:30 pm - 4:45 pm

Break

4:45 pm - 5:45 pm

Concurrent Sessions (121-124)

1.0 contact hour

**121 The AHA Moment: Moving Certification Rates**

**L** **Faster than a Speeding Bullet!**

*Pamela Bigler, MS, RN, NEA-BC, FACHE*

*Amber Nibling, BSN, RN-BC*

Focus on tactics proven to increase certification rates for ambulatory nurses and hear how a newly integrated organization worked to increase certification rates in the clinic setting.

**122 Implementation of a Primary Care-Based Centralized RN**

**T** **Telephone Triage Service**

*Kerie Sue Olson, RN*

Learn about the MCHS nurse-line staffing model and discuss staffing to workload.

**123 Creating a Culture of Safety: Telephone Triage**

**T** **Structure, Process, and Outcomes**

*Sheila Wheeler, MS, RN*

Examine system components (training, staff, EMR, software guidelines, and standards) to identify root causes of telephone triage error (assessment, communication, continuity, and human error) and learn how to meaningfully create a culture of safety for this still-emerging field.

**124 Transition Center: Building a Continuum of Care**

**C** **for Patients without a Primary Care Provider**

*Jessica R. Watson, MBA, MSN, RN, CMSRN*

Learn about the development of a transition center providing efficient, cost-effective care for patients without a primary care provider (PCP) in order to minimize gaps in the continuum of care and decrease unnecessary readmissions. Focus on access, education, and connection to community resources.

6:00 pm - 7:00 pm

**130 AAACN 101: Getting Excited About AAACN and the Conference**

If you are a new AAACN member or are here for the first time, attend this session to meet new colleagues, learn about AAACN, and find out how to get the most from your conference experience.

7:00 pm - 9:00 pm

**140 Opening Reception/Silent Auction**

Join us at the Opening Reception and Silent Auction for some fun and relaxation. Network with colleagues, make new friends, and enjoy some light hors d'oeuvres (on us!) Be sure to place your bids in our 17<sup>th</sup> Annual Silent Auction, which raises money for the AAACN scholarship fund. See page 14 to find out how you can donate an item. Cash bar provided.

# Thursday, May 19, 2016

7:00 am - 5:30 pm  
Registration Open

7:00 am - 8:00 am  
Continental Breakfast

8:00 am - 9:15 am  
General Session  
1.25 contact hours

## 201 **C** The Nurse Leader's Role in Care Coordination and Transition Management (CCTM)

*Susan M. Paschke, MSN, RN-BC, NEA-BC*

*Beth Ann Swan, PhD, CRNP, FAAN*

*Mary Beth Kingston, MSN, RN, NEA-BC*

*Claire Zangerle, MSN, MBA, RN*

Learn about the ground-breaking AACN and AONE Joint Statement on “The Role of the Nurse Leader in Care Coordination and Transition Management across the Healthcare Continuum.” The six resulting strategies will be discussed with suggested actions and opportunities for leaders to engage and promote care coordination and transition management (CCTM) among their staff and across their organizations.

9:15 am - 10:30 am  
Exhibit Hall Open/Poster Viewing/Coffee Break

10:30 am - 11:45 am  
Special Interest Group (SIG) Sessions (211-213)  
1.25 contact hours

There are many subspecialties within ambulatory care nursing. Everyone is invited to attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

## 211 **P** Patient/Staff Education SIG

*Facilitator: Pamela Sanford, MSN, RN-BC, CNS*

The Patient/Staff Education SIG covers various educational issues affecting staff and patients. Join the lively discussion focusing on how technology has changed education for staff throughout the ambulatory setting.

## 212 **T** Telehealth SIG

*Facilitator: Natalie Manolakis, MS, RN*

The Telehealth SIG promotes nursing practice consistent with AACN telehealth nursing practice standards. In addition to providing a network of telehealth nurses responding to the changing needs of SIG members, this SIG supports continuing education, aids in research and publication, and ensures the development of collegial relationships – all within the specialty of telehealth nursing practice. Join in to discuss current and future goals, telehealth challenges, and best practices in an open forum for telehealth nursing clinical practices.

### 2016 Tracks

**C** = Care Coordination and Transition Management

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## 213 **Tri-Service Military SIG**

*Facilitators: Lt. Col. Amy Kinnon  
Andrew Powell, MSN, FNP-BC  
Amy Holzer, MSN, RN*

All Air Force, Army, and Navy ambulatory care nurses are invited to join the Tri-Service Military SIG (TRI-SIG). The TRI-SIG offers opportunities for military and civilian ambulatory nurses to examine clinical issues of concern with colleagues, create a plan for implementing innovative solutions for clinical concerns, and discuss future activities of interest for the SIG.

**11:45 am - 1:00 pm**

## 221 **Networking Box Lunch**

0.5 contact hours

Tables will be marked with ambulatory topics. Enjoy lunch while networking with attendees from across the country on a topic of interest to you.

**1:00 pm - 3:00 pm**

## Special Sessions (231-234)

2.0 contact hours

### 231 **Ambulatory Care Boot Camp: A Service-Academia Collaborative**

**L** *Michael Gates, PhD, RN  
Hazel Torres, MN, RN*

How can schools of nursing help integrate more ambulatory care core competencies into their curricula? Discuss a service-academia collaborative that brings together thought leaders from schools of nursing and ambulatory care practice throughout Southern California.

### 232 **Special In-Brief Sessions**

#### **Updates in Adolescent and Adult Immunizations in Ambulatory Care**

*Laurie Duran, MSN, CRNP*

Discuss general immunization updates for adolescents and adults, as well as specific patient population vaccine-related issues within ambulatory nursing.

#### **Quality Improvement Processes to Improve Immunization Rates: Successful Implementation of a QI Project Resulting in Proven Outcomes**

*Teresa Stone, RN  
Diane Dye, RN*

Learn how the implementation of a quality improvement process successfully improved pediatric immunization rates at all 11 University of Utah community ambulatory primary care sites. Discuss the steps that were taken, barriers faced, and obstacles overcome by using quality improvement processes.

### 233 **Special In-Brief Sessions**

#### **T Telehealth, Unlocking the Potential**

*Stefanie Coffey, DNP, MBA, FNP-BC, RN-BC  
Katherine Andersen, BSN, RN-BC  
Tracy L. Weistreich, PhD, RN, NEA-BC, VHA-CM*

Learn how the VA has become recognized as a world leader in the development and use of virtual care modalities to bring primary and specialty care to veterans in rural and urban settings.

#### **How Wearable Technology and Telehealth Are Transforming Ambulatory Care**

*Renee Parnell McLeod, PhD, APRN, CPNP, FAANP*

This fun, interactive session showcases new technology devices and shares how nurses can manage the avalanche of data that will be coming to them via their smartphones and other devices.



## 234 Special In-Brief Sessions

### Capturing the Effectiveness of the Registered Nurse in Ambulatory Care: An Innovative Model of Care

*Quanna Norothia Batiste, MSN, RN, HCSM*

*Toyin Lawal, BSN, RN*

Discuss practical strategies for the effective use of the registered nurse (RN) in the ambulatory care setting and demonstrate their impact, including nurse empowerment, job satisfaction, and professional accountability.

### Nurse Visit Standardization

*Sandra Jean Herron, DNP, RN*

*Donna Marie Hinsch, MSN, RN, NE-BC*

*Debra D. Richards, MBA, RN, NE-BC*

Learn how nursing leadership at one institution set out to delineate nursing roles, standardize the nurse visit role in a primary care setting, and discuss the implementation process.

3:00 pm - 4:00 pm

### Exhibit Hall Open/Poster Viewing/Refreshment and Dessert Break

4:00 pm - 5:15 pm

### Special Interest Group (SIG) Sessions (241-243)

1.25 contact hours

There are many subspecialties within ambulatory care nursing. Everyone is invited to attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

## 241 Leadership SIG

**L** *Facilitator: Christine M. Ruygrok, MBA, RN*

The Leadership SIG shares expertise among members on issues related to policy, structure, and process unique to the ambulatory nurse leader. Topics of interest are best practices on regulatory standards, staffing models for various settings, and ambulatory nurse quality metrics. Attendees will have the opportunity to participate in an interactive session called "Ask the Expert," with a panel of leaders in ambulatory care nursing. Get your questions ready and join us!

## 242 Veterans Affairs SIG

*Facilitators: Julie Alban, MSN, MPH, RN-BC*

*Sarah Espin, MSN, RN-BC, VHA-CM*

The Veterans Affairs (VA) SIG is a forum for VA ambulatory care nurses to discuss problems, share solutions and creative programs, and keep in touch across the country. Attend this session to network and collaborate with your VA ambulatory care nursing colleagues.

## 243 Pediatric SIG

*Facilitator: Valeri Batara Aymami, MSN, RN, CNS, CPN*

The Pediatric SIG serves as the voice for pediatric nursing in AAACN. If your practice involves caring for infants and children, join us and network with other AAACN members who are interested in pediatric nursing.

5:30 pm - 8:00 pm

## 250 Tri-Service Military Evening Forum and Networking

Nurses from all branches of the military, DoD and the VA are invited to attend an evening forum and networking event. This event will include 3 mini-sessions on Nurse Initiated Orders, Nurse Sensitive Indicators, and the Role of the RN in PCMH/MHPs, including a facilitated discussion with an expert panel. Dinner will be provided for all paid registrants. Military on funded TAD/TDY are required to attend. All others are welcome and encouraged to join. Dress is business-casual for civilians, Uniform of the Day for military attendees. Contact hours will be offered. \*Separate registration and fee required.

\*\$85 per person. Includes contact hours and dinner.

Contact Amy Kinnon at amy.kinnon@us.af.mil with your questions or concerns.

## Friday, May 20, 2016

7:00 am - 3:30 pm  
Registration Open

7:00 am - 8:00 am  
Continental Breakfast/Exhibit Hall Open/Poster Viewing

8:00 am - 9:15 am  
Town Hall

1.25 contact hours

### 301 **Implementing Care Coordination and Transition Management (CCTM): Tools, Tips, and Best Practices**

**C**

*Susan M. Paschke, MSN, RN-BC, NEA-BC*

How are you using the tools AAACN has developed for care coordination and transition management (CCTM) at your facility? The Town Hall is your opportunity to share your experiences and hear from your colleagues who are implementing CCTM. You'll learn about best practices, the outcomes achieved, and more.

9:15 am - 10:30 am  
Exhibit Hall Open/Poster Viewing

1.0 contact hour

10:30 am - 11:45 am  
Concurrent Sessions (311-314)

1.25 contact hours

### 311 **Quest for the Best – Interprofessional Evidence-Based Practice Council**

**L**

*Renata Aniela Jones, DNPc, RN*

Evidence-based practice (EBP) is a well-recognized approach for improving patient outcomes, reducing costs, and increasing patient and staff satisfaction. This session showcases how the establishment and facilitation of an interprofessional EBP council provides a strong foundation and mentorship for EBP and collaboration, thus elevating the level of care in a diverse health care setting.

### 312 **How Did They Do That? Transforming Primary Care Utilizing a PCMH Model of Care**

**C**

*Julie Ann Norem, MS, RN*

Come learn how a large integrated health system instituted the patient-centered medical home of care in its 9 ambulatory clinics and gained level 3 NCQA recognition, exploring the 2-year transformation process from gap analysis to submission of applications to NCQA, new staffing roles, provider engagement, and a comprehensive staff education program.

### 313 **Quality Metrics Measured for Telehealth Practice**

**T**

*Deanna Erickson, MS, APRN-CNS*

*Teresa Pepin, MS, APRN-CNS, OCN*

Attend to discuss standardized telephone practice and documentation in a large medical system for ambulatory nursing care, including a review of outcome process measures with utilization of the specified electronic form and documentation compliance of authorization, patient response to education, care plan, and references.

### 314 **Special In-Brief Sessions Aiming for Highest and Best Use of Medical Assistants**

*Maria Hamakiotis, MSN, RN*

Learn about the journey of one institution to achieve highest and best use for medical assistants.

## Continuous Workforce Development: The Next Rung on the Medical Assistant Career Ladder

Jessica L. Langley, MS

Lindsay Gainer, MSN, RN

Attend to discuss models for continuous professional development for medical assistants, including career laddering opportunities.

11:45 am - 1:00 pm

### Lunch on Your Own

1:00 pm - 1:45 pm

### President's Address

Debra L. Cox, MS, RN,

2016-2017 AACN President

2:00 pm – 3:15 pm

### Concurrent Sessions (321-324)

1.25 contact hours

#### **321** **Forming High-Quality Medical Teams in Ambulatory Settings: MetroHealth's Lessons Learned with TeamSTEPS**

**L**

Kathleen A. Lehman, MHA, BSN, RN

Maria L. Podmore, MPA, BSN, RN

Discuss the key elements required to successfully implement TeamSTEPS in an ambulatory care setting and form high-quality medical teams.

#### **322** **Nursing in Teleneurology and Telepsychiatry**

**T**

Crystal Michelle Geller, BSN, RN

Learn about Specialists on Call (SOC), a Joint Commission-accredited provider of emergency telemedicine consultations dedicated to solving the national specialty-physician shortage.

#### **323** **Special In-Brief Sessions**

**T**

##### **Telehealth Nursing and Telemedicine: Joining Forces for Improved Care Delivery in a Primary Care Setting**

Mary Ruth Lee, MSN, RN

Lisa Laurie Ruehmann, BSN, RN

Learn about the development of a unique partnership between triage nurses and primary care providers to remotely diagnose and treat patients via telemedicine principles.

##### **A Twist on Teaching Telehealth: Flipping, Acting, and Measuring**

Bridget Dahl Carter, MS, RN, CDE

Laurie A. Czaplewski, MS, RN

Sandra A. Timm, MS, RN-BC, ONC

Attend for an in-depth review of the different teaching methods and strategies utilized in a telehealth class developed for nurses performing telehealth in specialty clinics in a large, Midwestern, multispecialty medical center.

### 2016 Tracks

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**324 Use of the Parih's Framework and Clinical Microsystem Teams to Implement Primary Care Nurse Coordination across a 12-Site Federally Qualified Health Center and Patient-Centered Medical Home**

*Kathleen Thies, PhD, RN*

*Mary Blankson, DNP, ARNP, FNP-C*

Hear what happened when care coordination was implemented across 12 sites of a federally qualified health center and patient-centered medical home over 15 months in a model where primary care nurses coordinate the care of their own patients.

**Saturday, May 21, 2016**

**7:00 am – 8:00 am**

**Certification Review Course Registration/Continental Breakfast**

**8:00 am – 5:00 pm**

**Post-Conference Workshop**

7.9 contact hours



**901 Ambulatory Nursing Certification Review Course**

*E. Mary Johnson, BSN, RN-BC, NE-BC*

*Susan M. Paschke, MSN, RN-BC, NEA-BC*

This course will boost your confidence and knowledge as you prepare to take the Ambulatory Care Nursing Certification exam. Based on the ANCC Test Content Outline for the exam, the course is carefully designed to help you earn the certification you have worked so hard to achieve. The course is also helpful for nurses transitioning to ambulatory care and experienced nurses who would like to refresh their knowledge. Topics are offered in an interactive, problem-solving format to enhance your critical thinking. All course participants will receive the Ambulatory Care Nursing Certification Review Course Syllabus. Please note, this course does not grant certification in ambulatory care nursing.

**Member price: \$209 Regular Price: \$259**

*Continental breakfast and lunch are included.*

Order your copy of the *Core Curriculum for Ambulatory Care Nursing*, 3rd Edition when you register for the Certification Review Course. Save \$9 off the price by selecting "With Core" option on the registration form.

\*Note: If you order the *Core Curriculum* when you register, your selection will be sent to you immediately. For registrations received after May 1, 2016, you will receive your book at the conference.

## General Information

### Special Offers

**Early Bird Discount** – Register by April 6, 2016, and save \$60 on the regular conference registration fee. Mailed forms must be postmarked by April 6, 2016.

**Three Member Discount** – Save \$30 each when three or more AAACN members from the same facility register at the same time. All three registrations must be submitted at the same time. To qualify, all registrants **MUST** be current members of AAACN or must submit a membership application with the three registration forms.

**Certification Discount** – Attendees who are certified in ambulatory care, telehealth nursing, or care coordination and transition management may deduct \$20 off their registration fee. Expiration date of certification is required.

AAACN members save \$160 on their conference registration fees. To be eligible for the member rate, you must be a member through May 30, 2016. Join or renew when you register! Simply check the AAACN membership box on the conference registration form, include \$130 for membership dues, and register for the conference at the member rate.

# General Information *(continued)*

## *Value for You*

AAACN members have access to a wealth of resources for free or at discounted rates.

Join our welcoming community and:

- Earn free contact hours from *ViewPoint CNE* articles
- Receive a subscription to a leading nursing journal of your choice
- Purchase AAACN education resources at member discount
- Access online education activities with contact hour credit
- Find a job in the AAACN Career Center
- Network with other members through Special Interest Groups (SIGs), task forces, and committees
- Enhance your leadership skills through volunteer opportunities
- Learn more about AAACN member benefits at [www.aaacn.org](http://www.aaacn.org)

## *Hotel Information*

Renaissance Palm Springs  
888 East Tahquitz Canyon Way  
Palm Springs, CA 92262

Renaissance Palm Springs has been designated as the official hotel for the 2016 American Academy of Ambulatory Care Nursing Annual Conference. A block of rooms has been secured at the special rate of **\$179 for single/double**, plus applicable state and local taxes (currently 14.5%).

The special rate is available through **April 17, 2016**, or until the block of rooms is filled, at which time reservations will be subject to space and rate availability. To make your reservations and receive the conference rate, call 800-228-9290 and refer to the AAACN Annual Conference, or make your reservations online at [www.aaacn.org/conf16](http://www.aaacn.org/conf16).

## *Hotel Parking*

Self-Parking: \$12.00

Valet: \$22.00

Rates are subject to change.

## *Airport/Transportation*

Palm Springs International Airport is 1.5 miles from the hotel. Airport shuttle service, upon request, is complimentary. Taxi service costs about \$7 one way. All pricing is current at the time of printing and is subject to change.

## *Weather & Attire*

A typical day in Palm Springs during May has daytime highs in the mid to upper 90s. Lows are in the mid to upper 60s. Please remember to pack

a sweater since conference rooms in the hotel can vary. We suggest you bring comfortable walking shoes for your conference activities.

## *Guest Registration*

Guests may register to attend the Opening Reception and Silent Auction for an additional fee of \$35. You may register your guest on the registration form. Entrance to the sessions, Exhibit Hall, continental breakfasts, and Networking Box Lunch are not included in the guest fee.

## *Special Needs*

If any special disability/dietary arrangements are needed, please note on indicated area of registration form.

## *Payment Policy*

Registrations will not be processed unless full payment is received. If check is returned by the bank or a credit card is denied, full payment must be received by cashier's check or money order with an additional \$25 processing fee. If payment is not received by the AAACN National Office prior to the conference, you must pay the full amount on site. If you do not receive registration confirmation one week prior to the meeting, contact the AAACN National Office.

## *Cancellation Policy*

AAACN will refund your registration fee, less \$50 for administrative costs, when we receive your written notice of cancellation. Written cancellations must be received at the National Office by April 20, 2016. You are responsible for confirming receipt of your cancellation. Cancellations can be sent via fax (856-218-0557), email ([aaacn-info@aaacn.org](mailto:aaacn-info@aaacn.org)), or mail to AAACN (PO Box 56, Pitman, NJ 08071-0056). Telephone cancellations will not be accepted.

In the event AAACN should find it necessary to cancel or postpone this conference for any reason including, but not limited to, registration responses, strikes, or acts of God, AAACN will not be liable for registrants' expenses. However the cancellation/postponement is ultimately resolved, AAACN will act responsibly to protect members' and registrants' investment in the conference and association.

## *Photo Release*

AAACN occasionally uses photographs of conference participants in promotional materials. By virtue of your attendance, you agree to usage of your image in such media.

# General Information *(continued)*

## *Silent Auction Donations*

Join us for the Annual Silent Auction on Wednesday, May 18, during the Opening Reception. Proceeds from the Silent Auction support the AAACN awards and scholarships program. We hope you will consider donating an item for this special event! Items have included nursing memorabilia, jewelry, gift certificates, educational materials, and more. Bring your donation to the conference and drop it off at the Registration Desk prior to Wednesday evening. Be sure to let us know your name and the value of the donation. Thank you for your help!

## *Continuing Nursing Education*

Earn up to 14.25 continuing nursing education contact hours for your professional development, certification/recertification, and re-licensure during the conference. Earn 3.25 on Wednesday, 6.25 on Thursday (includes 0.5 for the networking lunch), and 4.75 on Friday (includes 1.0 for poster sessions).

This conference is jointly provided by Anthony J. Jannetti, Inc. (AJJ) and the American Academy of Ambulatory Care Nursing (AAACN).

Anthony J. Jannetti, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

AAACN is a provider approved by the California Board of Registered Nursing, provider number CEP5366.

Accreditation of activities for contact hours does not imply approval or endorsement of any product, advertising, or educational content by Anthony J. Jannetti, Inc., AAACN, or the American Nurses Credentialing Center's Commission on Accreditation.

## *Online Library and Conference Handouts*

Experience the 2016 Conference through the added benefits of the AAACN Online Library.

AAACN is pleased to provide these valuable benefits of the Online Library to full conference attendees:

- View session handouts approximately two weeks prior to the conference. No need to carry around paper handouts or pack a bulky program book. If you prefer to bring handouts to the conference, you may print or download them to your computer or other device. Handouts will not be available onsite. You will receive a small booklet at the conference with the session schedule

and pages for note taking. Instructions for accessing handouts will be emailed to conference registrants.

- Access the 2016 conference education sessions through the AAACN Online Library indefinitely! No more missing content because you have to choose between two concurrent sessions. Approximately 3 weeks following the conference, you will be able to hear the audio and see the slide presentations of approved education sessions at no additional cost.
- Evaluate sessions online, either at home or onsite. You're free to choose what works best for you. You will have approximately 4 weeks to complete your evaluations.
- Print your contact hour certificates at your convenience.

Can't attend the conference? We will miss you, but you won't have to miss the education. You can earn contact hours in the AAACN Online Library when it is convenient for you. Approved sessions outlined in this brochure will be available approximately 6 weeks after the conference at [www.aaacn.org/library](http://www.aaacn.org/library). You can purchase those sessions applicable to your practice, or purchase the full conference package.

Full Conference Access:

member pricing \$199\*/ regular pricing \$229\*

Individual Sessions:

member pricing \$15\*/ regular pricing \$25\*

\*includes contact hours

Visit [www.aaacn.org/library](http://www.aaacn.org/library) to get started!

## *Registration*

Visit [www.aaacn.org](http://www.aaacn.org) for complete conference information and to register. You will need a credit card and an email address to register online. You may also complete the registration form on page 15 and mail or fax it to AAACN.

Full conference registration includes:

- Up to 14.25 continuing nursing education contact hours
- Opening Reception
- Two Continental Breakfasts
- One Networking Box Lunch
- Refreshment Breaks
- Online Library access

*Questions?* Call: 800-262-6877 or email: [aaacn-info@aaacn.org](mailto:aaacn-info@aaacn.org)

# REGISTRATION FORM – American Academy of Ambulatory Care Nursing

## 41<sup>st</sup> Annual Conference • Palm Springs, CA • May 18-21, 2016

Phone: 800-262-6877 • Email: [aaacn-info@aaacn.org](mailto:aaacn-info@aaacn.org)

Name: \_\_\_\_\_ Credentials: \_\_\_\_\_

Employer/Organization: \_\_\_\_\_

Preferred Mailing Address:  home  work \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Daytime Phone:  home  work  cell (\_\_\_\_\_) \_\_\_\_\_

**Required email address:** \_\_\_\_\_

*To receive your receipt/confirmation, conference updates, and to log in for contact hours.*

**Including this conference, how many AAACN conferences have you attended?**  1  2  3  4  5+

**Disability or dietary needs? Please state:** \_\_\_\_\_

Join AAACN at \$130 with registration and select member pricing <input type="checkbox"/> Join <input type="checkbox"/> Renew	add \$130	+	
<b>Evening Forum and Networking – Separate Fees Apply</b>	<b>Member</b>	<b>Non-Member</b>	<b>AMOUNT</b>
<b>250</b> Tri-Service Military Evening Forum and Networking - May 19	\$85	\$85	
<b>Full 3-day Main Conference Fees (1pm on 5/18 thru 3:15pm on 5/20)</b>	<b>Member</b>	<b>Non-Member</b>	<b>AMOUNT</b>
Early Bird - Postmarked on or before 4/6	\$479	\$639	
Regular/On-Site - Postmarked after 4/6	\$539	\$699	
<b>Group Rate for 3+ AAACN Members</b> Download registration form to submit by mail or call for a discount code to register online			
Early Bird - Postmarked on or before 4/6	\$449	—	
Regular/On-Site - Postmarked after 4/6	\$499	—	
<b>One or Two Day Registration</b>	<b>Member</b>	<b>Non-Member</b>	<b>AMOUNT</b>
One Day Circle (1) Wed Thurs Fri	\$219	\$289	
Two Day Circle (2) Wed Thurs Fri	\$439	\$579	
<b>Post-Conference Education - Saturday, May 21 - Separate Fees Apply</b>	<b>Member</b>	<b>Non-Member</b>	<b>AMOUNT</b>
<b>901</b> Ambulatory Care Nursing Certification Review Course	<input type="checkbox"/> Without Core book	\$209	\$259
	<input type="checkbox"/> With Core book	\$279	\$349
Guest - Opening Reception (other than attendee) - Guest Name _____		\$35	

### PAYMENT

<b>(Check one)</b> <input type="checkbox"/> Primary speaker <input type="checkbox"/> Primary in-brief speaker <input type="checkbox"/> Primary poster presenter	<b>subtract \$100</b>	—
<b>(Check one)</b> <input type="checkbox"/> Ambulatory Certified - Exp. Date _____ <input type="checkbox"/> Care Coordination Certified - Exp. Date _____ <input type="checkbox"/> Telehealth Certified - Exp. Date _____	<b>subtract \$20</b>	—
<b>Note:</b> Discount is ONLY applicable with a full 3-day main conference registration.		
Make checks payable in U.S. funds to: <b>AAACN</b>	<b>TOTAL AMOUNT ENCLOSED</b>	

**Charge my:**  Visa  Mastercard  American Express  Discover  
 Credit Card Number \_\_\_\_\_  
**Name of Card Holder** (please print) \_\_\_\_\_  
**Credit card billing address** \_\_\_\_\_  
 Signature \_\_\_\_\_ Exp. Date \_\_\_\_\_ Security Code\* \_\_\_\_\_  
\* Last 3 digits, signature strip, back of credit card. American Express - Front 4 digits.

**Submit Payment to:**  
 AAACN  
 East Holly Ave/Box 56  
 Pitman, NJ 08071-0056  
 Fax: 856-218-0557  
[www.aaacn.org](http://www.aaacn.org)  
 Questions: 800-262-6877  
 DUNS# - 029739138  
 TAX ID# 51-0231130

Cancellations must be received in writing: mail AAACN National Office or email [aaacn-info@aaacn.org](mailto:aaacn-info@aaacn.org). For cancellations received by April 20, 2016, we will refund your registration fee, less a \$50 administration fee. No refunds will be made after this date. Membership is non-refundable/non-transferable.

### CONCURRENT SESSIONS

Please indicate your first two choices with a (1 and 2) in each of the breakout times listed below. Attendees are automatically registered for President's and Keynote Address, General Sessions, Town Hall, networking lunch, and breakfasts.

Wednesday, May 18, 2016			Thursday, May 19, 2016			Friday, May 20, 2016	
3:30 pm	4:45 pm	6:00 pm	10:30 am	1:00 pm	4:00 pm	10:30 am	2:00 pm
___ 111	___ 121	___ 130	___ 211	___ 231	___ 241	___ 311	___ 321
___ 112	___ 122	<b>AAACN 101</b>	___ 212	___ 232	___ 242	___ 312	___ 322
___ 113	___ 123	7:00 pm	___ 213	___ 233	___ 243	___ 313	___ 323
___ 114	___ 124	___ 140		___ 234		___ 314	___ 324
		<b>Reception</b>					