

American Academy of Ambulatory Care Nursing

Forty-Second
Annual Conference

The premier conference for ambulatory care and telehealth nurses

Registration Brochure



May 10-13, 2017

New Orleans Marriott

*New
Orleans*

What's Inside

- Specialized tracks in Care Coordination and Transition Management, Leadership, and Telehealth
- New “Rapid Fire” Sessions
- Up to 14.5 contact hours



American Academy of
Ambulatory Care Nursing

Many settings. Multiple roles. One unifying specialty.

Get excited for

New Orleans

Shake it up! Pack your bags for the AAACN Annual Conference in New Orleans where ambulatory care nurses around the country will come together to share new ideas, discoveries, and approaches to patient care.

For complete course descriptions and registration,
visit aaacn.org/conf17
Connect now on Facebook and Twitter
with #AAACN2017

Featured Speakers

Connie Merritt, BSN, RN, PHN
Keynote Address: Pressing Forward in
Challenging Times & Essential Skills
for Managing Multiple Demands



Town Hall - Ambulatory Care Nursing Design for
the Future: Integrating the RN Role, Nurse Residency,
NSIs, and Josiah Macy Jr. Recommendations
Facilitator: Beth Ann Swan, PhD, CRNP, FAAN

Inspire your Practice

- Hear from nationally known speakers
- Understand your role in ambulatory care
- Choose the track that impacts your practice and patients
- Experience two new “Rapid Fire” sessions: one topic, multiple experiences
- Examine over 100 professionally developed posters on leadership and clinical topics

Discover New Orleans

The New Orleans Marriott is headquarters for the 2017 Annual Conference. Located in the French Quarter, a designated National Historic Landmark, you'll be only moments away from the people, food, and culture that define New Orleans as a top travel destination. Plan early to secure your room and make travel arrangements. Space is limited. Visit aaacn.org/conf17 for booking information.





Who Should Attend?

This is the premier conference for ambulatory care and telehealth nurses, managers, supervisors, administrators, directors, staff nurses, care coordinators, educators, consultants, advanced practice nurses, and researchers who practice in health care settings such as:

- Hospital-based outpatient clinics/centers
- Military and VA settings
- Managed care/HMOs/PPOs
- Solo/group medical practices
- Colleges/educational institutions
- Telehealth call centers
- University hospitals
- Community hospitals
- Patient homes
- Free-standing facilities

Register Today!

- Early Bird Discount: Register by March 29, 2017, and save an additional \$60.
- Discounts for AAACN members and attendees certified in ambulatory care, telehealth nursing, or care coordination and transition management.
- New members: Register for the conference AND join AAACN at the same time!
- Groups of 10 or more, please contact the National Office at aaacn@aaacn.org

See page 12 for registration details.

Register online, plus read complete conference details, session descriptions, faculty listings, CNE details, accreditation information, and more at aaacn.org/conf17

Conference Program

Wednesday, May 10, 2017

10:00 am – 6:00 pm

Registration Open

1:00 pm - 3:15 pm

Welcome and President's Address

Debra L. Cox, MS, RN, CENP, 2016-2017 AACN President

Keynote Address

1.25 contact hours

101 Pressing Forward in Challenging Times & Essential Skills for Managing Multiple Demands

Connie Merritt, BSN, RN, PHN

Quitting is NEVER an option for a champion. Tough times call for tough decisions. Understand how to take the necessary actions and make the decisions to meet challenges by leading and inspiring, NOT retreating into the paralysis of “just holding on.” In this program, discover and develop vital skills to successfully juggle – not struggle! You will have less stress with more time to do the things you really need to do while maintaining your passion to make good decisions and reach your goals.

This session will not appear in the AACN Online Library.

3:15 pm - 3:35 pm

Refreshment Break

3:35 pm - 4:35 pm

Concurrent Sessions (111-114)

1.0 contact hour

111 Use of the Project ECHO Model to Support Frontline Nurses in Complex Care Management in a Multi-Site Federally Qualified Health Center: HRSA-Funded Project

L

Mary Ellyn Blankson, DNP, APRN, FNP-C; Kathleen M. Thies, PhD, RN; KellyAnn Rooney, BA

Discuss how Community Health Center, Inc. (CHCI), a multi-site, federally qualified health center in Connecticut, has translated the Project ECHO model to provide primary care nurses with ongoing support as they build their capacity to manage complex patients. Session includes the nurses' evaluation of this model and examples of their case presentations.

112 Proactive Health: A Technology-Enabled Approach to Care in Primary Care

C

Monique Lucas, BSN, RN, CCM, CCCTM

Explore a team-based, technology-enabled approach to managing chronic medical conditions implemented by an internal medicine practice to help care become more patient-centric and to achieve better outcomes at lower cost.

113 Telephone Nursing – Seeing with Your Ears

T

Joyce Birr, MPA, BSN, RN-BC

Examine a qualitative study done to answer how nurses provide nursing care via telephone and engage patients during a short time frame.

114 Ambulatory Clinical Coordinating Council: Infrastructure for Empowering Ambulatory Care Nurses

L

Andrea Manning, MBA, MSN, RN, NE-BC; Christy Stocker, MBA

Identify how an ambulatory clinical coordinating council gives nursing a voice not often heard in the ambulatory care setting in a business-driven, service line environment.

2017 Tracks

C = Care Coordination and Transition Management

L = Leadership **T** = Telehealth

4:45 pm - 5:45 pm

Concurrent Sessions (121-124)

1.0 contact hour

121 Building a Business Case for Clinical Oversight

L *Debbie Buchwach, MSN, RN-BC; Patricia Rojas, MBA, RN, CPHQ; Lori Hill, MS, BSN, RN; Anja Peersen, MSN, RN, CNS, CPHQ*

Understand the process of building a business case for clinical oversight with the aim of establishing optimal infrastructure and processes for ensuring patient safety and top of scope practice across ambulatory care.

122 Implementation of an Interprofessional Program to Decrease Readmissions in Bladder Cancer Patients Undergoing Cystectomy

C *Kathleen Sweeney, MS, RN, ACNS-BC, AOCNS, NE-BC; Julie Bluma, BSN, RN*

Discuss an algorithm developed by an interprofessional care team to better prepare patients for surgery and their post-operative course to decrease readmissions in bladder cancer patients undergoing cystectomy.

123 Built to Last: A Culture of Highly Engaged Telephone Triage Nurses

T *David Chatterton, MSN, RN; Tiffany Obray, BSN, RN*

Address engagement challenges for nurses working in telephone triage, both in centralized call centers and primary practice settings, with a primary focus on the leadership support of staff and patients.

124 Ambulatory Care RN Residency Program: Implementation Strategies

June Levine, MSN, RN; Jessie Jones-Bell, MSN Ed, RN, PHN; Laurel More, MS, RN, CPN

The AAACN Ambulatory Care Registered Nurse Residency Program offers new graduates and experienced nurses new to ambulatory practice a structured approach that embodies an evidence-based curriculum and learning experiences that will prepare these nurses professionally and clinically for the ambulatory care nurse role.

6:00 pm - 7:00 pm

130 AAACN 101: Getting Excited About AAACN and the Conference

Meet new colleagues, learn about AAACN, and discuss tips to get the most from your conference experience in this session for new AAACN members and first-time conference attendees.

7:00 pm - 9:00 pm

140 Opening Reception/Silent Auction

Enjoy fun and relaxation at the Opening Reception and Silent Auction. Network with colleagues, make new friends, and enjoy some light hors d'oeuvres (on us!). Place your bids in our 17th Annual Silent Auction, which raises money for the AAACN Education and Scholarship Fund. See page 14 to find out how you can donate an item. Cash bar provided.



Thursday, May 11, 2017

7:00 am - 5:30 pm

Registration Open

7:00 am - 8:00 am

Continental Breakfast

8:00 am - 9:15 am

General Session

1.25 contact hours

201 The Role of the RN in Ambulatory Care

Susan M. Paschke, MSN, RN-BC, NEA-BC; Kathleen Martinez, BSN, RN, CPN; Stephanie Witwer, PhD, RN, NEA-BC

Learn about the efforts of a task force revising the 2011 RN role position statement to develop and better define the role of the RN in ambulatory care for today's nurses as traditional nursing roles are being reimagined and reinvented almost daily.

9:15 am - 10:30 am

Exhibit Hall Open/Poster Viewing/Refreshment Break

10:30 am - 11:45 am

Special Interest Group (SIG) Sessions (211-213)

1.25 contact hours

Everyone is invited to attend Special Interest Group (SIG) meetings to learn more about the many subspecialties within ambulatory care nursing and get involved.

211 Patient/Staff Education SIG

Facilitators: Pamela Sanford, MSN, RN-BC, CNS; Lisa Link, MSN, RN

Join the lively discussion focusing on how technology has changed education for staff throughout the ambulatory setting with the Patient/Staff Education SIG, which covers various educational issues affecting staff and patients.

212 Telehealth SIG

T *Facilitators: Maureen Phillips, BSN, RN, CSPI; Mary Jo Vetter, DNP, RN, AGPCNP-BC*

Discuss current and future goals, telehealth challenges, and best practices in an open forum for telehealth nursing clinical practices. The Telehealth SIG promotes nursing practice consistent with AACN telehealth nursing practice standards. This SIG supports continuing education, aids in research and publication, and ensures the development of collegial relationships within the specialty of telehealth nursing practice.

213 Veterans Affairs SIG

Facilitators: Julie Alban, MSN, MPH, RN-BC, CCCTM; Sarah Espin, MSN, RN-BC, VHA-CM

Attend this session to network and collaborate with your VA ambulatory care nursing colleagues while you discuss current issues, share solutions and creative programs, and keep in touch across the country.

11:45 am - 1:00 pm

221 Networking Box Lunch

0.5 contact hours

Enjoy lunch while networking with attendees from across the country on a topic of interest to you. Tables will be marked with ambulatory care topics.



1:00 pm - 3:00 pm

Special Sessions (231-234)

2.0 contact hours

231 Special In-Brief Sessions

L The Registered Nurse in the Ambulatory Practice Settings: Work Standardization and Compensation

Patty Hughes, DNP, RN, NE-BC

Explore efforts to address how the increasing transition of patient care activities to the ambulatory setting requires frequent assessments of job responsibilities and appropriate grading of positions.

L Novel Staffing Solutions Across a Diverse System

Melissa R. Mooney, MSN, RN; Karen Clements, MSB, BSN, RN, FACHE

Review novel staffing approaches taken in one health system to ease staffing concerns, which allowed for better access to care, reduction in leadership time and energy spent addressing staffing concerns, and financial savings over more costly options such as travelers and overtime/premium pay.

232 Special In-Brief Sessions

C Choosing the Best Strategic Partners and Collaborators: How Community-Based Organizations and Health Networks Bring High Value to the Healthcare Sector

Marcia A. Potter, MA, RN; Sandy Atkins, MPA, BA; Marcia Colone, PhD, MS, LCSW

Explore the key role a community-based organization (CBO) plays in sustaining an efficient and value-based care transition program.

C Triple Aim Meets ACA: Nurses Have Changed Health Care Delivery in Primary Care

Donna Jill Chapel, MSN, RN-CNML

Learn how a nurse-led pilot program transformed the traditional 15-minute office visit to a patient-centered, team-based care delivery model.

233 Special In-Brief Sessions

T Telehealth Quality, Performance, and Trending Data: How to Report and Trend Your Nurse and Clinical Data Using Tools You Already Have

Timothy W. Ogrentz, BSN, RN; Jacqueline Richardson, RN

Discuss how contact center medical and operations leadership must realize new efficiencies in nurse workflows using data generated by our clinical interactions to inform the business, given the call volume and professional staffing required to provide safe and efficient quality nursing services.

T The Continuing Evolution of Telehealth Nursing: Nursing Leadership's Role in Cultivating a Culture of Change Management, Understanding and Acceptance for "World B" Healthcare

Satrina Hill, MHA, BSN, BS, RN; Dawn Fletcher, BSN, RN; Marjorie Leathers, BSN, RN; Donna McDaniel, MN, RN, OCN

Examine one large academic organization's 2-year journey to increase patient and family satisfaction when contacting their health care teams in medicine specialties, brain health, neurosurgery, stroke, rehabilitative services, and oncology.

2017 Tracks

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234 Special Rapid Fire Sessions

In these short presentations, multiple speakers highlight their approaches to managing a general work-related issue.

“Joining the Forces” to Standardize Education and Training Processes for 470 Multispecialty Clinics within a Large Healthcare Organization

Wendy Cort, BSN, RN; Panissa Caldwell, MSN, RN

Integration of Ambulatory Nursing Curriculum into BSN Programs at Emory University and Building the New Graduate Pipeline into Emory Ambulatory Care Practices – A Collaborative Partnership

Deena Gilland, MSN, RN, NEA-BC; Caroline V. Coburn, DNP, MS, ANP-BC; Curlissa P. Mapp, MSN, APRN, ACNS-BC; Lenekia McKnight, MSN, RN, OCN

Building Capacity to Support Community-Based Undergraduate Practicum Experiences

Kae Rivers Livsey, PhD, MPH, RN; Judy Neubrander, EdD, FNP-BC

Hand and Hand: The Journey to Successful Onboarding

Kimberly Ennis, BSN, RN; Kelly Sullivan, MSN, RN

Implementing Change on the Front Line with Staff-Initiated Educational Interventions

Kristy Haun, MSN, RN

3:00 pm - 4:00 pm

Exhibit Hall Open/Poster Viewing/Dessert Break

4:00 pm - 5:15 pm

Special Interest Group (SIG) Sessions (241-243)

1.25 contact hours

Everyone is invited to attend Special Interest Group (SIG) meetings to learn more about the many subspecialties within ambulatory care nursing and get involved.

241 Leadership SIG

L *Facilitator: Christine M. Ruygrok, MBA, RN*

Participate in an interactive session called “Ask the Expert” with a panel of leaders in ambulatory care nursing. Get your questions ready! The Leadership SIG shares expertise among members on issues related to policy, structure, and process unique to the ambulatory care nurse leader. Topics of interest are best practices on regulatory standards, staffing models for various settings, and ambulatory care nurse quality metrics.

242 Tri-Service Military SIG

Facilitator: LCDR Amy L. Holzer, MSN, RN-BC

Meet Air Force, Army, and Navy ambulatory care nurses who are involved in the Tri-Service Military SIG (Tri-SIG). The Tri-SIG offers opportunities for ambulatory care nurses (both military and civilian) to present and share research, best practices, and unique challenges encountered in the military health system across the services.

243 Pediatric SIG

Facilitators: Valeri Batara Aymami, MSN, RN, CPN, PCNS-BC; Christine Macaulay, MSN, RN, CEN

Meet members of the Pediatric SIG, which serves as the voice for pediatric nursing in AAACN. If your practice involves caring for infants and children, join us and network with other AAACN members who are interested in pediatric nursing.

5:15 pm - 7:00 pm

250 Tri-Service Military Evening Forum and Networking

Separate registration and fee required. \$75 per person. Includes dinner.

Contact: Amy Holzer at amy.l.holzer.mil@mail.mil with questions or concerns.

Nurses from all branches of the military, DoD, and the VA are invited to attend an evening forum and networking event. Dinner will be provided for all paid registrants. Content will focus on evidence-based practices and/or presentations applicable to all services.

Military on funded TAD/TDY are required to attend. All others are welcome and encouraged to join. Dress is business casual for civilians, Uniform of the Day for military attendees.

Friday, May 12, 2017

7:00 am - 3:30 pm

Registration Open

7:00 am - 8:00 am

Continental Breakfast/Exhibit Hall Open/Poster Viewing

8:00 am - 9:30 am

Town Hall

1.5 contact hours

301 Ambulatory Care Nursing Design for the Future: Integrating the RN Role, Nurse Residency, NSIs, and Josiah Macy Jr. Recommendations

Facilitator: Beth Ann Swan, PhD, CRNP, FAAN

Creating a future that maximizes the critical role of ambulatory care RNs in an evolving health care environment will require sustained forward movement by ambulatory care nurses, AACN, and other stakeholders. A brief introduction will set the stage for the Town Hall discussion on AACN's initiatives on the RN Role Position Statement/Paper, Nurse-Sensitive Indicators, RN Residency Program, and the Josiah Macy Jr. Foundation recommendations for RNs: Partners in Transforming Primary Care. This venue is an open forum to share your experiences and hear from your colleagues on these topics.

9:30 am - 10:45 am

Exhibit Hall Open/Poster Viewing/Refreshment Break

1.0 contact hour

10:45 am – 12:00 pm

Concurrent Sessions (311-314)

1.25 contact hours

311 Partnering with the State Board of Nursing and Redesigning Roles for Nurses in the Ambulatory Clinics

Jay Maningo-Salinas, PhD, RN, NE-BC, FACHE

Discuss the opportunity ambulatory clinic nurses have to play a central role in transforming the health care system to create a more accessible, high-quality, and value-drive environment for patients by rethinking and redefining the constraints of existing policies and regulations, including those related to scope of practice.

312 Utilization of the Health Care System by Community Case Management Patients

Sarah Arnold, DNP, RN, ACNS-BC

Review the results of a study in which in-home visits by an advanced practice nurse/masters-prepared nurse lowered patient visits to the emergency department by 61%, as compared with patients who refused in-home visits.

313 Getting Patients and Staff to Use a Centralized Nurse Advice Line

David V. Thomas, MPA, BSN, CEN, CMSRN, RN-BC, PLNC;

Katherine Noel, MSN, ACNP-BC, RN-BC

This session will describe the strategies implemented by military health system hospitals to increase the effectiveness of a centralized nurse advice line.

314 Concurrent Rapid-Fire Sessions

In these short presentations, multiple speakers highlight their approaches to managing a general work-related issue.

Asthma Medications: Pills, Dry Powders, Metered Dose, or Biologics

Elizabeth Melville Klements, MS, PPCNP-BC, AE-C

The Gold Standard

Daneen Smith, MSN, RN; Kelly Thomas, GN

(Session 314 continued on next page)

A Nurse in a Patient's Gown – Bringing the Patient Back to Patient-Centered Care

Cynthia Fenton, MSN, MHA, BSN, RN

Immunization Strategy within a Large Integrated Healthcare Delivery System

Tracy Bieber, BSN, RN; Brittany Montecucollo, MS, RN, CJCP, CSHA

12:00 pm - 1:15 pm

Lunch on Your Own

12:15 pm - 1:15 pm

320 AAACN Connected Communities 101

Celess Tyrell

Are you using AAACN's Connected Community platform to network with your colleagues? Or, would you like to but aren't sure where to start? In this session, learn about the value of online communities and how to navigate them and contribute to discussions about practices and issues in ambulatory care nursing.

Note: Connected Community is a benefit of AAACN membership and open to AAACN members only.

1:15 pm – 2:00 pm

President's Address

M. Elizabeth Greenberg, PhD, RN-BC, C-TNP, 2017-2018 AAACN President

2:15 pm – 3:30 pm

Concurrent Sessions (321-324)

1.25 contact hours

321 Registered Nurses: Partners in Transforming Primary Care

L *Beth Ann Swan, PhD, CRNP, FAAN*

Describe and discuss rationale supporting the movement for primary care and payment reform, enhanced roles for RNs as part of a larger, more integrated care delivery team, and the need for engaging schools of nursing and health care delivery systems in support for education optimization and dissemination.

322 Nurse-Led Patient-Centered Advance Care Planning in a Primary Care Setting

C

Diane Elizabeth Holland, PhD, RN; Catherine E. Vanderboom, PhD, RN; Ann Marie Dose, PhD, RN; Cory J. Ingram, MD

Discuss the use of primary care nurses as a promising advance care planning (ACP) engagement approach, as ACP continues to be a growing national imperative, yet participation rates in ongoing conversations between patients and health care providers are low.

This session sponsored by the John H. Reck Memorial Grant.

323 Telehealth Live – A Demo of Telehealth Modalities

T

Katherine K. Andersen, MSN, RN-BC; Tonia O'Day, BSN, RN, CCM

Engage in demonstrations of a variety of telehealth modalities, how these advances are improving care, and how they are benefiting patients, providers, and nurses as telehealth changes patient care delivery across the country.

324 Decreasing Admissions: Innovative and Novel Care Model that Supports Transitional Care Coordination in the Ambulatory Setting

C

Lorelei Papke, MSN, RN

Explore the development of a model of ambulatory care to specifically manage acute exacerbations and complications of medical and surgical conditions that historically have required an emergency room visit.



Saturday, May 13, 2017

7:00 am – 8:00 am

**Ambulatory Care Nursing Certification Review Course Registration/
Continental Breakfast**

8:00 am – 5:00 pm

Post-Conference Workshop

7.9 contact hours

901 Ambulatory Care Nursing Certification Review Course

E. Mary Johnson, BSN, RN-BC, NE-BC

Susan M. Paschke, MSN, RN-BC, NEA-BC



Boost your confidence and knowledge as you prepare for the Ambulatory Care Nursing Certification Exam. Based on the ANCC Test Content Outline for the exam, the course is carefully designed to help you earn the certification you have worked so hard to achieve. The course is also helpful for nurses transitioning to ambulatory care and experienced nurses who would like to refresh their knowledge. Topics are offered in an

interactive, problem-solving format to enhance your critical thinking. All course participants will receive the Ambulatory Care Nursing Certification Review Course Syllabus. Please note, this course does not grant certification in ambulatory care nursing.

Member Price: \$209 **Regular Price:** \$259

Continental breakfast and lunch are included.

Order your copy of the *Core Curriculum for Ambulatory Care Nursing, 3rd Edition*, at a discounted rate when you register for the Certification Review Course.

*Note: If you order the *Core Curriculum* when you register, your selection will be sent to you immediately. If your registration is received after April 23, 2017, you will receive your book at the conference.

General Information

Special Offers

Early Bird Discount: Register by March 29, 2017, and save \$60 on the regular conference registration fee. Mailed forms must be post-marked by March 29, 2017.

AAACN Member Discount: AAACN members save \$160 on their conference registration fees. To be eligible for the member rate, you must be a member through May 31, 2017.

Register for the conference AND join AAACN for one low rate: New member registration fees include a 1-year AAACN membership. After your registration is processed by AAACN, you will receive a new member welcome email. Please follow the instructions to create your online account.

Certification Discount: Attendees who are certified in ambulatory care, telehealth nursing, or care coordination and transition man-

agement may deduct \$20 off their registration fee. Expiration date of certification is required.

Note: For groups of 10 or more registrants, please contact the National Office at aaacn@aaacn.org

Value for You

AAACN members have access to a wealth of resources for free or at discounted rates.

Join our welcoming community and:

- Earn free contact hours from *ViewPoint* CNE articles
- Receive a subscription to a leading nursing journal of your choice
- Purchase AAACN education resources at member discounts
- Access online education activities with contact hour credit

General Information (continued)

- Find a job in the AAACN Career Center
- Network with other members through special interest groups, task forces, and committees
- Participate in Connected Community, the new AAACN online networking community
- Enhance your leadership skills through volunteer opportunities

Learn more about AAACN member benefits at www.aaacn.org

Hotel Information

Marriott New Orleans
555 Canal Street
New Orleans, LA 70130

The Marriott New Orleans has been designated as the official hotel for the 2017 AAACN Annual Conference.

A block of rooms has been secured at the special rate of **\$185 for single/double**. This rate is subject to applicable state and local taxes. Check-in is 4:00 pm and check-out is 11:00 am.

To receive the conference rate, make online reservations on the AAACN website (aaacn.org/conf17) or call hotel reservations at 504-581-1000 and refer to the AAACN Annual Conference. The conference rate is available through **April 10, 2017, or until the room block is full**. Reservations received after this date will be accepted on a space and rate available basis.

Hotel Parking

Valet parking is \$44.90. Self-parking is limited to one vehicle per room, for vehicles no taller than 5 feet, 9 inches. Limited availability during special events and weekends.

Rates are subject to change.

Airport/Transportation

Louis Armstrong International Airport is 15 miles from the hotel. The Marriott does not provide shuttle service. The airport transportation shuttle fee is \$24 one way and estimated taxi fare is \$36 one way.

Weather & Attire

A typical day in New Orleans during May has daytime highs in the mid to upper 80s. Lows are in the mid to upper 70s. Please remember to pack a sweater since conference room temperatures can vary. We suggest you bring comfortable walking shoes for your conference activities.

Guest Registration

Guests may register to attend the Opening Reception and Silent Auction for an additional fee of \$35. You may register your guest on the registration form or online. Entrance to the Exhibit Hall, Continental Breakfasts, and Networking Box Lunch are not included in the guest fee.

Special Needs

If any special disability/dietary arrangements are needed, please note on indicated area of registration form.

Payment Policy

Registrations will not be processed unless full payment is received. If a check is returned by the bank or a credit card is denied, full payment must be received by cashier's check or money order with an additional \$25 processing fee. If payment is not received by the AAACN National Office prior to the conference, you must pay the full amount on site. If you do not receive registration confirmation 1 week prior to the meeting, contact the AAACN National Office.

Cancellation Policy

Should you need to cancel, AAACN will refund your registration fee, less \$50 for administrative costs, when we receive your notice. Cancellations must be received at the National Office by April 10, 2017. You may cancel via fax (856-218-0557), email (aaacn@aaacn.org), or written notice to AAACN (PO Box 56, Pitman, NJ 08071-0056). Telephone cancellations will not be accepted.

In the event AAACN should find it necessary to cancel or postpone this conference for any reason including, but not limited to, registration responses, strikes, or acts of God, AAACN will not be liable for registrants' expenses. In whichever way the cancellation/postponement is ultimately resolved, AAACN will act responsibly to protect members' and registrants' investment in the conference and association.

Photo Release

AAACN occasionally uses photographs of conference participants in promotional materials. By virtue of your attendance, you agree to usage of your image in such media. Additionally, any photos made public and shared through the official AAACN Annual

General Information *(continued)*

Conference App are the property of AAACN and may be used in promotional materials.

Silent Auction Donations

Join us for the Annual Silent Auction on Wednesday, May 10, during the Opening Reception. Proceeds from the Silent Auction support the AAACN awards and scholarships program. We hope you will consider donating an item for this special event. Items have included nursing memorabilia, jewelry, gift certificates, educational materials, and more. Bring your donation to the conference and drop it off at the Registration Desk prior to Wednesday evening. Be sure to let us know your name and the value of the donation. Thank you for your contribution!

Continuing Nursing Education

Earn up to 14.5 continuing nursing education contact hours for your professional development, certification/recertification, and relicensure during the conference. Earn 3.25 on Wednesday, 6.25 on Thursday (includes 0.5 for the networking lunch), and 5.0 on Friday (includes 1.0 for poster sessions).

This conference is jointly provided by Anthony J. Jannetti, Inc. (AJJ) and the American Academy of Ambulatory Care Nursing (AAACN).

Anthony J. Jannetti, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

AAACN is a provider approved by the California Board of Registered Nursing, provider number CEP5366.

Accreditation of activities for contact hours does not imply approval or endorsement of any product, advertising, or educational content by Anthony J. Jannetti, Inc., AAACN, or the American Nurses Credentialing Center's Commission on Accreditation.

Online Library and Conference Handouts

Full conference attendees can experience the 2017 AAACN Conference through the added benefits of the AAACN Online Library:

- View session handouts approximately 2 weeks prior to the conference. You may print or download them to your computer or other device. Handouts will not be available on site. You will receive a small booklet at the conference with the ses-

sion schedule and pages for note-taking. Instructions for accessing handouts will be emailed to conference registrants.

- Access recorded 2017 conference education sessions through the AAACN Online Library. Approximately 3 weeks following the conference, you will be able to hear the audio and see the slide presentations of approved education sessions at no additional cost.
- Evaluate sessions online, either at home or onsite. You're free to choose what works best for you. You will have approximately 4 weeks to complete your evaluations.
- Print your contact hour certificates at your convenience.

Can't attend the conference? We will miss you, but you won't have to miss the education. You can earn contact hours in the AAACN Online Library when it is convenient for you. Approved sessions outlined in this brochure will be available approximately 6 weeks after the conference at aaacn.org/library. You can purchase those sessions applicable to your practice, or purchase the full conference package.

Full conference access:

\$199 member*/\$229 regular*

Individual sessions:

\$15 member*/\$25 regular*

Visit aaacn.org/library to get started.

**Includes contact hours.*

Registration

Visit aaacn.org for complete conference information and to register. You will need a credit card and an email address to register online. You may also complete the registration form on page 15 and mail or fax it to AAACN.

Full conference registration includes:

- Up to 14.5 continuing nursing education contact hours
- Opening Reception
- Two Continental Breakfasts
- One Networking Box Lunch
- Refreshment Breaks
- Online Library access

Be sure to add aaacn@aaacn.org to your safe sender list to ensure you receive AAACN Conference emails, and/or check your spam folder.

Questions? Call 800-262-6877 or email aaacn@aaacn.org

American Academy of Ambulatory Care Nursing | **REGISTRATION FORM**

42nd Annual Conference • New Orleans, LA • May 10-13, 2017

Name _____	Credentials _____
Employer/Organization _____	
Preferred Mailing Address <input type="checkbox"/> home <input type="checkbox"/> work _____	
City _____	State _____ Zip/Postal Code _____
Daytime Telephone <input type="checkbox"/> home <input type="checkbox"/> work <input type="checkbox"/> cell _____	
Required email address _____	

To receive your receipt/confirmation, conference updates, and to log in for contact hours.

Including this conference, how many AAACN conferences have you attended? 1 2 3 4 5+

Disability or dietary needs? Please state: _____

	SPECIAL NEW MEMBER OFFER Fee will include a 1-year AAACN Membership. See page 12 for details & restrictions.			AMOUNT
	MEMBER	NEW MEMBER	REGULAR	
Full 3-day Main Conference Fees (1pm on 5/10 thru 3:30 pm on 5/12)				
Early Bird - Postmarked on or before 3/29	<input type="checkbox"/> \$479	<input type="checkbox"/> \$609	<input type="checkbox"/> \$639	\$
Regular/On-Site - Postmarked after 3/29	<input type="checkbox"/> \$539	<input type="checkbox"/> \$669	<input type="checkbox"/> \$699	\$
One or Two Day Registration				AMOUNT
One Day Circle (1) Wed Thurs Fri	<input type="checkbox"/> \$219	<input type="checkbox"/> \$349	<input type="checkbox"/> \$289	\$
Two Day Circle (1) Wed Thurs Fri	<input type="checkbox"/> \$439	<input type="checkbox"/> \$569	<input type="checkbox"/> \$579	\$
Evening Forum and Networking - Separate Fees Apply				AMOUNT
250 Tri-Service Military Evening Forum and Networking - May 11	<input type="checkbox"/> \$75	<input type="checkbox"/> \$75	<input type="checkbox"/> \$75	\$
Post-Conference Education - Saturday, May 13 - Separate Fees Apply				AMOUNT
901 Ambulatory Care Nursing Certification Review Course	<input type="checkbox"/> Without Core Book	<input type="checkbox"/> \$209	<input type="checkbox"/> \$259	\$
	<input type="checkbox"/> With Core Book	<input type="checkbox"/> \$279	<input type="checkbox"/> \$349	\$
Guest - Opening Reception (other than attendee) \$35 Guest Name _____				\$
Donate to the AAACN Scholarship and Education Fund <input type="checkbox"/> \$5 <input type="checkbox"/> \$10 <input type="checkbox"/> Other Amount \$ _____				\$
(Check one) <input type="checkbox"/> Primary speaker <input type="checkbox"/> Primary in-brief speaker <input type="checkbox"/> Primary rapid fire speaker <input type="checkbox"/> Primary poster presenter			subtract \$100	-\$
(Check one) <input type="checkbox"/> Ambulatory Certified - Exp. Date _____ <input type="checkbox"/> Care Coordination Certified - Exp. Date _____ <input type="checkbox"/> Telehealth Certified - Exp. Date _____			subtract \$20	-\$
Note: Discount is ONLY applicable with a full 3-day main conference registration.				
Make checks payable in U.S. funds to: AAACN			TOTAL AMOUNT	\$

Charge my: Visa Mastercard American Express Discover

Credit Card Number _____

Name of Card Holder (please print) _____

Credit card billing address _____

Signature _____ Exp. Date _____ Security Code* _____

* Last 3 digits, signature strip, back of credit card. American Express - Front 4 digits.

Submit Payment to:
AAACN
East Holly Ave/Box 56
Pitman, NJ 08071-0056
Fax: 856-218-0557
www.aaacn.org
Questions: 800-262-6877
DUNS# - 029739138
TAX ID# 51-0231130

Cancellations must be received in writing: mail to AAACN National Office at address above or email aaacn@aaacn.org. For cancellations received by April 10, 2017, we will refund your registration fee, less a \$50 administration fee. No refunds will be made after this date. Membership is non-refundable/non-transferable.

CONCURRENT SESSIONS

Please indicate your first two choices with a (1 and 2) in each of the breakout times listed below. Attendees are automatically registered for President's and Keynote Address, General Sessions, Town Hall, networking lunch, and breakfasts.

Wednesday, May 10, 2017		Thursday, May 11, 2017			Friday, May 12, 2017		
3:30 pm ___ 111 ___ 112 ___ 113 ___ 114	4:45 pm ___ 121 ___ 122 ___ 123 ___ 124	6:00 pm ___ 130 AAACN 101	10:30 am ___ 211 ___ 212 ___ 213	1:00 pm ___ 231 ___ 232 ___ 233 ___ 234	4:00 pm ___ 241 ___ 242 ___ 243 ___ 244	10:45 am ___ 311 ___ 312 ___ 313 ___ 314	2:15 pm ___ 321 ___ 322 ___ 323 ___ 324
		7:00 pm ___ 140 Silent Auction/ Opening Reception					